



October 9, 2019

Good Day All

This past week the Provincial Network on Developmental Disabilities hosted MCCSS at their meeting and received a presentation of the soon to be implemented SOR Guidelines and associated reporting system.

To date many of the concerns shared have been surrounding the definition of “serious” and the perceived scope of the reporting expectations that were summarized in their previously circulated guidelines. My provision of this update to you is not meant to replace or fully inform you of all details moreover it is meant to acknowledge that your concerns have been heard and inform you that MCCSS has been working towards creating materials to help clarify expectations.

Specific to the Guidelines document, we have had the opportunity to review draft documents that MCCSS propose to share with the sector in the upcoming weeks. It is our belief that these documents will help clarify what is or is not considered “serious” and that they should alleviate some of the previous concerns expressed. For example, one of the areas addressed in the draft documents is that of medication errors reporting. In the document it is clarified that this is only deemed to require serious occurrence reporting if the error resulted in health implications for the person in service.

Specific to the one hour reporting expectation, this is probably the one area where we have continued to see minimal movement. However having said that, we do acknowledge the comments by MCCSS that there is an understanding that responding to and supporting people involved in the SOR is the first priority and reporting follows that. Further we understand that there is a commitment to continue to receive suggestions, review and evaluate the expectations during and following the implementation of this initiative.

As a final interim note and as mentioned earlier, agencies can request a site demonstration similar to that which was shared with the Provincial Network through their regional office to prepare and inform themselves prior to the implementation date in November or they can visit the MCCSS website for training materials.

Thank you for your continued feedback and guidance.

Michelle Marshall, Chair
Provincial Network