

# OBRC Fall Conference 2023 Agenda

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Day 1 – November 9, 2023		
Start Time	Item:	Presenter & Description:
8:00 AM	Registration, Breakfast	
8:50	Opening	<b>Welcome – Viji Hariharan, Chair of OBRC</b>
9:00	Keynote	<b>Michael Jacques &amp; Marcel Jacques</b> – Introduced by Lead Sponsor, <i>The Health Depot Pharmacy</i> <i>Diagnosed with autism and an intellectual disability at an early age, Michael Jaque is a public speaker and activist, who in 2018 wrote and self-published “Can’t Read, Can’t Write, Here’s My Book” using speech-to-text technology. In 2020 he released a children’s book that he co-authored with Heather Gale titled, “I Belong: Can I Play”? Michael, accompanied by his father Marcel, will speak to the empowerment that comes from being comfortable in your own skin, knowing your strengths, valuing relationships, and giving back to your community.</i>
10:00	Legal Update	<b>Legal Spotlight: Key Legal and HR Updates for the DS Sector - Cheryl Wiles-Pooran, PooranLaw</b> In this session, PooranLaw's lead labour and employment lawyer, Cheryl Wiles Pooran will share insights on the latest legal updates related to key legal and human resources law developments impacting the DS Sector. Cheryl will discuss, among other things, pay equity, the PWE, Bill 124, trends from the bargaining table, and reminders regarding the upcoming compliance deadlines for ONCA.
11:00	Break	
11:15	Cyber Insurance and Inflationary Pressures	<b>Adam Veldpau (Cowan Insurance Group)</b> Please join Adam Veldpau of Cowan Insurance Group Ltd. as he discusses the current Property and Casualty insurance market for the Developmental Services sector. From this session he hopes to provide you with: <ul style="list-style-type: none"> <li>• Knowledge of the insurance markets available to you</li> <li>• Key coverages that are critical to protect your operations.</li> <li>• Market Trends that may affect availability of coverage.</li> <li>• Best Practices to help ensure you qualify for the coverages you want/need.</li> </ul>
12:15 PM	Lunch	
1:00	Technology Recruiting	<b>Fragis (Live Assets)</b> Journey to Belonging will continue to push Not for Profits to leverage Technology. However, we can struggle to compete with the for-Profit competition for the right resources. By leveraging remote working and tapping into the global market Not for Profits can find the right resources at more manageable costs. A Case Study How Live Assets has enabled CL Toronto to tap into this market and reduce the recruiting cycle.
2:00	Tech Trends for 2024	<b>Technology Trends for 2024 - Infotech Brian Jackson</b> In this year’s Tech Trends report, we examine three trends to help seize the opportunities, and three trends that will help mitigate risks.
3:00	Break	
3:15	Generative AI	<b>Generative AI - Infotech Canada</b> Generative AI’s disruptive impact on every industry brings with it new opportunities for organisations to seize and new risks they must mitigate as they forge their strategy for the future.
4:15 - 5:15	Person Directed Funding and services-positive outcomes under the National Disability Insurance Scheme (NDSI) in Australia.	<b>Aruma - Ashley Creighton (Virtual)</b>
5:15 - 6:00	Networking/Reception	Trillium C, main ballroom on main Floor
6:00	Dinner	Trillium C, main ballroom on main Floor

Day 2 – November 10, 2023		
Start Time	Item:	Presenter & Description:
8:00 AM	Breakfast	
9:00	Update from MCCSS	The Ministry of Community and Social Services will provide an Update on Journey to Belonging.
10:00	BPS Directive	<p><b><u>David Rourke</u></b> David Rourke, Principal at Round Table Procurement Services (RTPS) will join us to discuss Purchasing-related trends, challenges, and best practices in the Canadian non-profit sector.</p> <p>The session will cover:</p> <ul style="list-style-type: none"> <li>• <i>An overview of good Procurement Management and why it is more important than ever.</i></li> <li>• <i>How well managed procurement can benefit your organization, including improved ability to deliver programs.</i></li> <li>• <i>The impact of external influences, including the Broader Public Sector (BPS) Procurement Directive.</i></li> <li>• <i>Common myths, trends, and challenges; and</i></li> <li>• <i>Advice and strategies for surviving in today's economic environment.</i></li> </ul> <p>After the session, you will have a better understanding of</p> <ul style="list-style-type: none"> <li>• <i>what well-managed Procurement looks like.</i></li> <li>• <i>how it can benefit your organization.</i></li> <li>• <i>practices you should - or are required to – follow.</i></li> <li>• <i>strategies to help improve your own Procurement practices to deal with current challenges</i></li> </ul>
11:00	Banking and Trust Accounts	<p><b><u>Supported Banking: How to safely manage funds for people supported - Saquiba Rahman, PooranLaw</u></b> In this session you will hear from PooranLaw's Associate Saquiba Rahman on best practices when it comes to managing funds for people supported. You will learn how to safely support people when it comes to personal banking and trust funds. Saquiba will walk you through the do's and don'ts, how supported banking models can be used as an alternative to guardianship, how to identify red flags and what you can do to protect both staff and people supported.</p>
12:00 PM	Lunch	
12:45 - 2:15		<p><b><u>Person Centric Design - Davis Pier Consulting:</u></b> As governments and service organisations seek to modernize their supports and services, person-centred design has emerged as a successful tool to ensure person-centred results and positive change. During this presentation, Davis Pier Consulting will share the value of applying service design and co-design in social services systems, particularly developmental services. They will provide an overview of a typical service design project approach, share examples from developmental services organisations in other jurisdictions, and pose questions that will help organisations to consider how they can begin to identify opportunities to apply human-centred approaches.</p>
2:15 - 3:00	Diversity Inclusion and Equity	<p><b><u>Embracing Diversity: Investing in Inclusive Workplaces in the Changing Landscape of the Developmental Services - Alison McLean</u></b> The Developmental Services sector finds itself at a pivotal crossroads. Our sector's future hinges on not only adapting to evolving demographics of our communities but also in embracing them wholeheartedly. Our responsibility, as professionals in the Developmental Services sector, extends beyond providing care and support. It requires us to invest in creating safe and inclusive workplace environments that are free from racism and discrimination. This commitment must extend to the people we serve, the communities we are embedded in, and, equally importantly, our dedicated staff. As we grapple with a workforce shortage, we must consider equity informed innovative solutions particularly as it relates to international recruitment. These strategies must be grounded in addressing the known experiences of racism and discrimination that international recruits, racially diverse and religiously diverse staff often encounter. Join us in this critical conversation, where we will explore how, as a sector, we can foster inclusivity and equity in our workplaces. Together, we can shape a more inclusive, supportive, and effective Developmental Services sector that truly transforms for the better, while also ensuring a sustainable financial future.</p>