

MyDirectPlan





Who/What is DARTS Solutions Inc

In business since 2009

Customer oriented Canadian software development company

Custom software applications

- Online Surveys
- SharePoint
- Security Audits

High security environment located in Toronto

Clients – public (including MCSS) and private

www.dartssolutions.com

Community Living Toronto Residential Program

- Developed in partnership with Community Living Toronto
- Families use MDP to submit residential expenses to CLT
- New interface includes unique set of expenditure options
- Pilot program continues to grow and all families within CL Toronto will eventually use it.



RESIDENTIAL EXPENSE ENTRY

Please select your expenses from the following categories:

STAFF EXPENSE CATEGORIES

-  DIRECT SUPPORT
-  BENEFITS
-  TRAVEL
-  TRAINING

EXPENSE CATEGORIES

-  HOUSING
-  UTILITIES
-  REPAIRS/MAINTENANCE
-  TRANSPORTATION
-  PERSONAL NEEDS
-  FOOD / HOUSE SUPPLIES
-  INSURANCE
-  PURCHASE OF SERVICE
-  SOCIAL RECREATION
-  EQUIPMENT

OTHER EXPENSE CATEGORIES

-  RENOVATION
-  FURNISHINGS
-  ADMINISTRATION
-  OTHER

Development of a Standard Information Transfer Schema

- DS Sector provides support to people in many ways
- People are accessing services from more providers
- DSI is developing a schema for Ontario



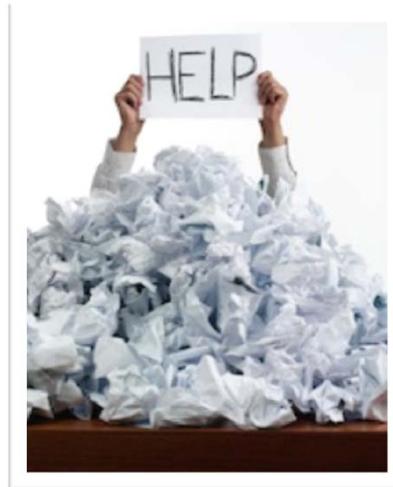
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- What do agencies need for their business?
- What does the Ministry need for its business?
- How can we improve MDP for you?
- Paperless data output for organizations



MyDirectPlan

- Online cloud based software application
- Simplified recording and tracking of expenses
- Easy monthly budgeting of funding
- Eliminates the manual processes and paperwork



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Features introduced because of family input

- Personal Funding section
- Improved worker login
- Improved profile options
- More intuitive layout



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- Easier Profile set up
- Expansion of budgeting tool
- Ongoing Enhancements
- Broker module



New Broker Module

- Manage multiple recipients from one account
- Easy entering of expenses
- Assign Sub-Administrators to help with administrations
- Simple reporting
- History of expenditures



MyDirectPlan Customer Support

What is “**Support**” to DSI?

- Listening
- Problem solving
- Providing families with exceptional support
 - In person
 - Over the phone
 - Online



Community Living Toronto Pilot program

- One on one tutorial session with each family
- Help them work with the hardware they already own

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Demo



THANK YOU

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