

Negotiation Scaventure

Building Profitable and Fulfilling Relationships



Agenda

- Negotiation Strategies
- Rules of Engagement
- Adventure
- Reporting
- Judging





Negotiation Strategies



Preparing for Negotiations

- Set a goal/intention for the negotiation
- Consider the needs/goals of the other party
- Reflect on the history of the relationship
- Consider the power in the relationship
- Identify possible win-win solutions
- Establish a back-up plan if the negotiations don't pan out

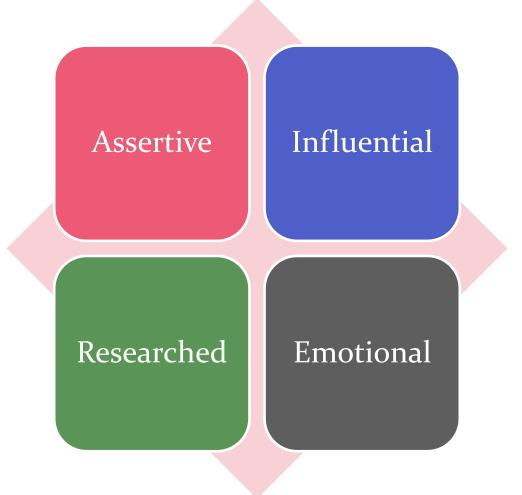


The Gender Effect





Negotiation Styles





Have a theme

- Repeat a phrase or a need repeatedly
- "I am focused on serving our residents"
- "I need to cut 30% from the budget"
- Be firm and stick to your position



Silent

- Express interest in negotiations
- Let them offer first
- Allow for periods of silence and they may offer more first

"The most powerful person in the room is the one who is silent" - Gandhi



Aim High

- Ask for more than what you want
- Allow space for the other party to counter

Compromise

- Each party meets half way
- "Can we compromise?"
- "Would you be willing to meet me halfway?"



Focus on their need

- Do your homework on their biggest needs
- Describe and emphasize how your offering will serve their needs
- "I know you time is very important to you, so I would like to offer..."

Give More Than You Receive

 Give more so that they will return again or be willing to do business again with you in the future

Explore Alternative Options

- Brainstorm additional options that neither party has presented to come up with an offer that may make everyone happier
- "I like what you offered, but I wonder if we could come up with another solution that would make both of us happier..."



Appeal to Their Empathy

- Pull on their heart strings and attempt to establish empathy for your needs
- "It would mean a lot to me if you could agree to this because..."
- "You would really be helping me out because..."
- "You would be helping ______ by agreeing to this."



Focus on the Research

- Present the facts, research, statistics, and numbers to demonstrate the value of the offer
- "Recent research shows ..."
- "When compared to other products/services in the market ..."
- "The return you would get on this could be..."





Rules of Engagement



YOUR MISSION



Team Roles



Rules

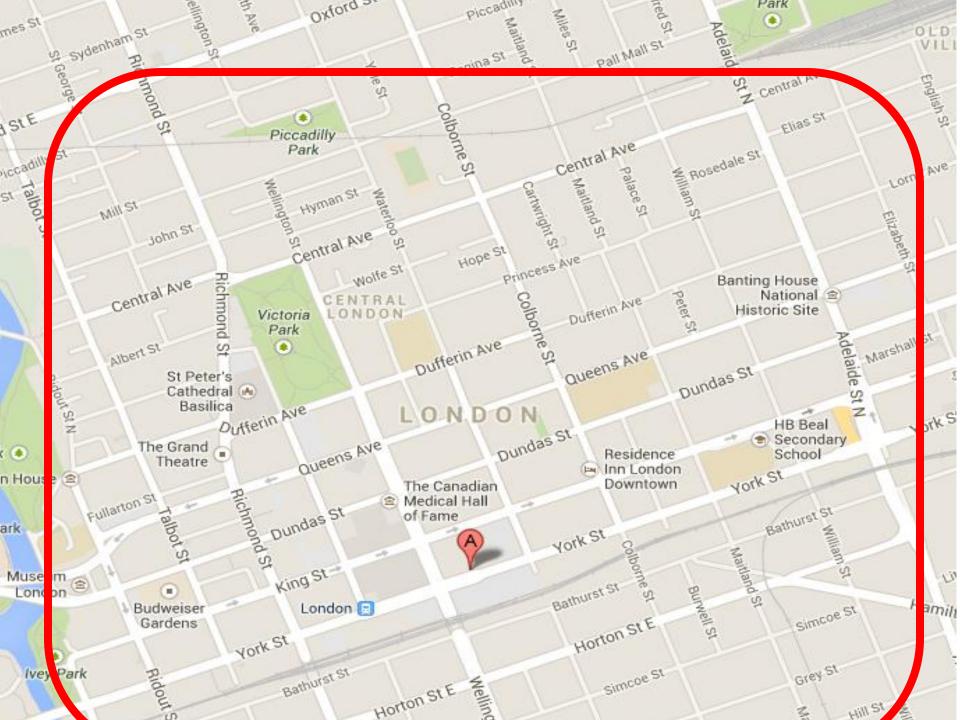
- You must begin by trading the item in your kit
- You must have a minimum of 7 negotiations
- Each team member must be the lead negotiator on at least one negotiation
- You must snap a picture of each negotiation to prove that you completed the negotiation.
- You must bring your final item back to the classroom. No pictures will be accepted.



Rules

- You must abide by all laws and ethical standards.
- You must not endanger anyone's health, safety, or wellness during the completion of this exercise.
- You must stay within the designated zones provided to you on your map. No driving is permitted.





Timing

- 14:00 90 minutes to complete negotiations
- 15:30 Return & Prepare Presentations
- 15:45 Presentations & Judging
- 16:15 Debrief

If you need more time to prepare your presentation, please come back early!!





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- Muskoka training & retreat centre
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