

LEADERSHIP CAPACITY BUILDING DURING A PANDEMIC WEBINAR

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Define and
mandate
Service
Excellence



Create a
culture of
continuous
improvement



Support and
Develop
employees



Practice
the ARC
principle



Provide Structure,
High Expectations
and Accountability



Monitor and
Measure
Outcomes



Webinar Facilitator

**DAVID CHALMERS, B.A., B.ED,
M.ED., MIRHR., LL.M., PH.D (CT)**

David teaches at the Ted Rogers School of Management and Ryerson University and is the Managing Partner at Nexus Human Capital. David has worked with many organizations in the sector in the areas of leadership capacity building performance management and strategic planning.

[**REGISTER NOW**](#)

Develop Your Team's Leadership Capacity

Oct. 15, 2020 @ 1:30 pm

**Register today for this FREE 60
minute webinar!**

*Regional follow-up meetings will be
scheduled for November 17 & 18, 2020*