

May 11-13

Deerhurst Resort

Muskoka Renewal

Better Together

CONFERENCE



PROGRAM



Our Invitation

After a very long break, we are thrilled to be hosting the OASIS 2022 Conference from Wednesday 11th May - Friday 13th May 2022.

The theme for this year's event is the Muskoka Renewal: Better Together! After being apart for too long, we can all finally come back together to be renewed by the beauty of the Muskoka Region!

This year will be a little different from previous years, as it will be offered both in person and on-line.

The event will be offered both Virtually and In Person. The In-Person event will be held at the Deerhurst Resort! Ontario's Destination Resort & Conference Centre. While the On-Line event will be hosted on EventMobi, an easy to navigate, end-to-end event management platform, making it not just virtual viewing but rather a full online experience!

We are expecting 300+ CEO's, Executive Directors, Senior Managers and Board Members to attend this in person and online event and exchange information on the latest innovations and challenges in the Developmental Services Sector.

Our amazing conference planning committee with representative from Muskoka, Parry Sound and Nipissing has put together the programme which includes outstanding keynote presentations, a wide range of plenary sessions and workshops, and networking events designed to engage all who attend.

Deerhurst has opened up the discounted room rate for the day prior to the conference and day following if you want to stay and enjoy all our region has to offer.

We look forward to seeing all of you again at this year's conference for what is sure to be an unforgettable week!

Krista Haiduk-Collier, Conference Committee Chair, Executive Director, Community Living South Muskoka

Brad Horne, Conference Committee Co-Chair, Executive Director, Community Living Parry Sound

2022 OASIS Conference Hosts:

Krista Haiduk-Collier, Chair Community Living South Muskoka

Brad Horne, Co-Chair Community Living Parry Sound

Sylvie Bélanger Community Living West Nipissing

Colleen Kelly-Berrichi Community Living South Muskoka

Emma Munk Community Living Parry Sound Aleisha Burta Community Living South Muskoka

David Spencer Community Living Mattawa

Jo-Anne Demick Community Living Parry Sound

Kelly Cleland Community Living South Muskoka

Suzanne Willett Community Living Huntsville Chantal Vezina CL West Nipissing

Roxanna Spruyt Deafblind Ontario Services

Don McGrath Christian Horizons

Angel Vibert Community Living North Bay



About the In-Person Venue

Join us in Muskoka at Deerhurst Resort in Huntsville, Ontario, only 215 km (133 Miles) north of Toronto, bordering Algonquin Provincial Park. Since 1896, Deerhurst has welcomed generations of vacationers as well as meetings and conference guests to its 760-acre Muskoka retreat embracing Peninsula Lake.

Deerhurst Resort is one of National Geographic Traveller Magazine's "Best of the World 2012" recommended places to visit. Deerhurst, the largest single hotel venue north of Toronto, hosted the 36th G8 Summit in 2010.

This sleek multi-function space is an ideal spot for tradeshows and conferences and the perfect destination for fun-filled family vacations, year-round getaways and meetings.

2022 OASIS Conference Hosts:

Muskoka is known for its rugged landscape and natural splendour, from the windswept pines, rocky shores and turquoise waters of Georgian Bay in the west to the thick forest, freshwater lakes and abundant wildlife where Muskoka borders on Algonquin Park in the east. The district contains 1,600 lakes; and contains 19 watersheds, all beginning in Algonquin Park and flowing westward before emptying into Georgian Bay.

We hope you can come and explore what the region has to offer.

HOTEL ACCOMMODATIONS

If you are attending in person and wish to book your accommodations, please call the Deerhurst Resort at **1-800-461-4393** and reference the OASIS Conference room block.

> To book your accommodations online, please visit: https://deerhurstresort.com/rooms/#/booking/step-1 and use GROUP CODE: OASI050822

*Please note, if booking an extended stay out of the room block, reservations must be made over the phone.

Please book your room by Friday, 8th April to guarantee the OASIS room rate of \$155/night (or higher depending on your room type)

Pre-Conference Options:

A number of Pre-Conference Activities will be offered at the Deerhurst Resort on Wednesday 10th May at an additional price. Activities can include:

- Hiking;
- Tree Top Trekking;
- Golf; and
- An Educational Session

When registering, please indicate if you would like to receive the sign-up options once pre-conference registration becomes available closer to the conference. In addition to our Pre-Conference Activities, Deerhurst also features a full-service, award-winning spa, featuring six full-body treatment rooms, five pedicure & three manicure stations, intimate couple's massage room, steam room, swimming pool and whirlpool.

If you would like to enjoy any of their offerings during the Conference, please book directly through the resort at: https://deerhurstresort.com/spa/



CONFERENCE SCHEDULE

WEDNESDAY MAY 11th

12PM-7PM

Registration Desk Open

1PM Pre-Conference Activities (Optional)

4:30PM-6:00PM Welcoming Reception & Exhibitor Booths Open

6:00PM-8:30PM Opening Ceremonies and Welcome Dinner

6:30 PM Keynote Presentation Kate Davis, Connectivity Expert

8:30PM Outdoor Social / Virtual Social

Wednesday Keynote Speaker: Karen Davis Balancing Life with Humour



We are all jugglers and the first ball to drop is usually our own. Between our jobs, home, relationships with family, friends, and coworkers, learning how to balance our busy life demands a strong sense of personal development and, most importantly, a sense of humour. People who attend Davis' "Balancing Life with Humour" lecture leave with an understanding of practical techniques for refuelling, rediscovering, and reengaging their true selves. Learning to use humour as an instrument of communication creates an atmosphere of compassion, caring, and productivity.

Kate Davis has the unique ability to find humour in any situation and offers creative solutions to defuse frustrations in both the workplace and at home. A hit comedian, who has opened for the likes of Seth Meyers, Bill Clinton, and Barbara Walters, Davis' generous insight and hilarious presence is a powerful combination that helps organizations empower their staff with effective tools for managing stress and sustaining motivation.

Theatrically trained in England, Davis went from a successful run on the Canadian stage to the many stages of motherhood, before she found her passion for comedy. Now she is a 12-time Canadian Comedy Awards nominee, including a nomination for the prestigious Phil Hartman Award, and the star of her own hour-long comedy special on CTV and the Comedy Network. In addition, Davis has appeared on Breakfast Television, Star TV, Toronto 1, Prime, WTN, TVO, and CBC Radio's The Debaters. She also stars, writes, and produces the hit web series "Best Before", which won at the Canadian Comedy Awards, and was chosen for "Stand-up and Pitch" at the Just for Laughs Comedy Pro. In 2018, Davis joined the Debaters Live theatre tour with Live Nation.

On stage, Davis has performed at the Winnipeg Comedy Festival, the Hubcap Comedy Festival, and the Kitchener Waterloo Comedy Festival, while also headlining across the country. During the 2008 season of Last Comic Standing, Davis' sense of humour endured and carried her into the finals in Canada.

As a writer, Davis has been published in Today's Parent and Mom and Caregiver magazines. She is also the author of two books, The Breastfeeding Diaries, which won the iParenting media award, and Second-Best Mom: Stories, Tips, and Okay Advice. In 2019, Davis released her comedy album, House Arrest.



Muskoka Renewal Better Together

CONFERENCE SCHEDULE

THURSDAY MAY 12th

7:30AM-5PM Trade show open in Legacy Hall

> 7AM-8:30AM Breakfast

8:30AM Welcome Remarks

9AM Keynote Presentation Kellylee Evans, Juno Award-Winning Singer-Songwriter

> **10AM-10:30AM** Virtual Only Session

10:05AM-11AM Break with Vendors in Legacy Hall

> **11AM-12PM** Breakout Sessions 1A - 1D

12PM Lunch

1:00PM-2:00PM Breakout session 2A- 2D

> 2:30PM-3:30PM Refreshment Break

3:30PM-4:30PM Breakout sessions 3A-3D

> 4:30PM-6:00PM Free time

6:00PM-7:00PM Cocktail Reception

> **7:00PM** Gala Dinner

8:30PM Evening Social

Thursday Keynote Speaker: Kellylee Evans **Built to Fly**



Kellylee Evans speaks about her journey to recovery, sharing an inspirational message of self-care and finding your own superpowers. It's a message that speaks to the heart of anyone who has ever had their life interrupted by a setback they have worked to overcome.

Juno Award-Winning singer-songwriter Kellylee Evans experienced a life altering event in 2013 when she was struck by lightning while washing dishes in her home. For several months, she worked to regain her health, stamina, and balance, however, in 2015, she suffered a devastating concussion that left her unable to tour. For the next two years, this mother of three dedicated herself to recovery so she could get back to making and sharing her music. In the summer of 2017, Evans triumphantly returned to the stage, and in 2018 her album Come On was nominated at the Juno Awards for Vocal Jazz Album of the Year. When she's not on tour, Evans also takes the stage to share her story in hopes of inspiring others to find their superpower even in the face of adversity. Combining storytelling with music, she creates a memorable experience for all audiences.



BREAKOUT SESSIONS: 11:00AM – 12:00PM

1A

DS Sector Legal Update 2022: Key Legal Developments in Labour, Not-for-Profit, and Disability Law affecting Structure, Services and Operations

This session will include an overview of key legal developments affecting DS Sector Agencies, their corporate governance, human resources and labour relations, and the way they serve people with disabilities. Topics covered will include:

a) ONCA is in force - What to do now

- **b) Bill 124 Compliance** Before, During and After your Moderation Period
- c) DS Transition Getting ready for the Journey to Belonging
- d) Bill 27 The Right to Disconnect impact on DS frontline, supervisors and managers.
- e) Covid-19 Lessons and Return to the New Normal Brendon Pooran and Cheryl Wiles Pooran will draw from extensive experience working with service providers across the province, as well as people with disabilities and their families to address key challenges and provide practical recommendations and best practices.
- Presented by: Brendon Pooran and Cheryl Wiles Pooran PooranLaw

1B

Pandemic as a Catalyst for Change

Explore how OCAPDD changed their traditional day programs into an innovative person-centred model of support during the pandemic. This session will follow OCAPDD's journey through the why and how of this extensive transformation. The Primary focus of the session will include; determining readiness for change; creating new models of support; strategic and systematic engagement of all stakeholders; and the dramatic outcomes of the change through key performance indicators. Share in lessons learned, missteps, next steps and how OCAPDD maintained employee engagement and momentum while navigating through changing pandemic restrictions, staffing shortages and Covid outbreaks.

Presented by: David Ferguson

Executive Director, OCAPDD Judy Bernstein Director of Supports and Services, OCAPDD Cheryl Lapointe Senior Director of Quality Services OCAPDD

1C

Aging at Home and Alternative to Long-Term Care Placements

A Look at the extensive research Doug has done on LTC Facilities and possible solutions that would enable people to age at home as opposed to being inappropriately placed.

Presented by: Douglas Cartan

Community Living Consultant

1D

Creating a Great Board - Executive Director Partnerships

This practical and interactive session will offer executive directors/ CEOs the opportunity to explore the elements of a functional working relationship with their boards as well as create take-away strategies to develop a stronger board-ED.

Presented by: Paula MacLean

CEO MMCS Ltd. - Silver Creek Press - Learning for Leaders



BREAKOUT SESSIONS: 1:30PM – 2:30PM

2A

Solutions Lab Project - Affordable housing for Social Inclusion

People with developmental disabilities and medical complexities face many challenges in finding suitable housing. Housing options and development processes that support social and reverse inclusion are lacking. This means there is an opportunity to envision new possibilities for these housing solutions and how they could be developed.

This Lab draws on the collected wisdom of the Intentional Community Consortium (ICC), a community of agencies from across Ontario. It will create space for stakeholders, including those with lived expertise, to work towards new housing and development models. This supports work by ICC members that is already underway. It also ensures that new housing units for individuals with developmental disabilities and medical complexities are truly inclusive places to live.

This session will explore the findings and solutions on the Project.

Presented by: Gary Gladstone, Reena and Susan Bisallion Safehaven

2B

Policy Updates: Bill 27 – Right to Disconnect and Mandatory Vaccinations.

Charles Hofley of Hicks Morley Law Firm will discuss Bill 27 – Right to Disconnect Legislation and what it means for employers and employees as well as on recent jurisprudence dealing with mandatory vaccination policies and the guidance this provides to employers in dealing with their policies.

Presented by: Charles V. Hofley Hicks Morley Law Firm

2C

Workforce Stability Initiative- Recruitment and Retention of Staff

Ann Bilodeau, of KW Habilitation and Ann-Marie Binetti of Community Living Toronto will discuss the Developmental Services Workforce Initiative (DSWI), a partnership between the Ministry of Children, Community and Social Services and the Provincial Network on Developmental Services. The work of DSWI is to focus on three specific initiatives that have been identified as immediate priority areas:

1. Modernize the Developmental Services Core Competencies

- 2. Operational-Leaders Training
- 3. A Recruitment-Focused Marketing Campaign

Presented by: Ann Bilodeau KW Habilitation

Ann-Marie Binetti Community Living Toronto

2D

Executive Director and Senior Manager Resiliency

Will explore the elements of resiliency of agency Executive Directors and Senior Managers during these trying times.

Presented by: Paula MacLean

CEO MMCS Ltd. - Silver Creek Press - Learning for Leaders



BREAKOUT SESSIONS: 3:30PM – 4:30PM

3A

Tackling the Housing Gap for Ontarians with Development Disabilities

Gary Gladstone from Reena and James Janeiro from Community Living Toronto will discuss advocacy efforts underway to Commit 10% of funding under the Canada-Ontario National Housing Strategy Bilateral Agreement to support the construction and rehabilitation of developmental services supportive housing.

Presented by: Gary Gladstone, Reena and James Janeiro Community Living Toronto

3B

The Shift & Child Friendly Communities

Sara Ropp of Community Living Stratford and Area will share research she's conducted regarding Transitional Aged Youth, looking at the shift between Children and Adult Supports.

Presented by: Sara Ropp

Community Living Stratford and Area

3C

Employee Wellness and Mental Health

Sue Hutton and Yona Lunsky of CAMH will discuss lessons from the pandemic on Mindfulness and sector mental health for staff.

1. Modernize the Developmental Services Core Competencies

2. Operational-Leaders Training

3. A Recruitment-Focused Marketing Campaign

Presented by: Sue Hutton and Yona Lunsky CAMH

3D

ONTRAC: focusing on the Journey to Belonging!

OnTRAC is a Provincial Network committee, made up of members from the PN, the provincial Eds group and People First Ontario. We come together to share insights and perspectives on the work happening within Journey to Belonging, and report back to the Provincial Network. ONTRAC stands for Ontario Taking Real Action for Citizenship.

Presented by: Janet Noel-Annable

CEO Christian Horizons and Chair, ONTrack



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FRIDAY MAY 13th

7:30AM-9:00AM Breakfast

9:00 AM Welcome Remarks

9:15 AM

Customers, Costs, Choices, and Changes: Making Headway Together on Journey to Belonging.

The pandemic demonstrated the agility and responsiveness that Developmental Services agencies could bring to changes in their world. As 'Journey to Belonging' is being fleshed out, agencies have a choice: wait for more details or be an active participant in the transition to a new way of providing choice and inclusion in our communities. Join People Minded Business in this interactive and informative session where we will work together as a sector, creating a tide that will lift all boats. Preparing for Journey to Belonging doesn't have to be a struggle; we can choose to shift our mindsets and make our organizations even stronger and more agile service providers creating a better life for the people we work for.



10:30 AM Cultural Mindfulness, George Couchie



11:00 AM Closing Ceremony & Closing Remarks

Conference Ends; Safe Travels Home Enjoy Deerhurst for the Day!