

FASTER. HIGHER. STRONGER



OASIS

Ontario Agencies Supporting Individuals with Special Needs

CONFERENCE

MAY 20-22



MUSKOKA 2020

DEERHURST RESORT . HUNTSVILLE



Our Invitation

We are excited to host the OASIS 2020 Conference and Annual General Meeting, from Wednesday 20th May-Friday 22nd May 2020 at the award winning Deerhurst Resort in Huntsville Ontario.

The theme for this year's event is the Olympics with a motto of *Faster, Higher, Stronger*.

As Ontario's pre-eminent event for CEO's, Executive Directors, Senior Managers and Board Members in the Developmental Service Sector, the OASIS conference brings together the provinces leaders and leading organizations to exchange information on the latest innovations, bring us up to date information on factors impacting our agencies, and inspires us in challenging times.

We are expecting 400+ Senior Leaders and Board Members to join us as we strive for excellence!

Our amazing conference planning committee with representative from Muskoka, Parry Sound and Nipissing has put together the following programme which includes outstanding keynote presentations, informative educational opportunities, a wide range of plenary sessions and workshops, and of course, the famous Muskoka brand of fun social networking events designed to engage all who attend.

OASIS 2020 will be taking place in the heart of Ontario's 'cottage country' with accommodations provided by the Deerhurst Resort for our delegates to be able to enjoy all that the resort and region has to offer. Deerhurst has opened up the discounted room rate for 3 days prior to the conference and 3 days following if you want to stay and enjoy all our region has to offer.

We look forward to seeing all of you at this year's conference for what is sure to be an unforgettable week!

Krista Haiduk-Collier, Executive Director
Community Living South Muskoka
Conference Committee Chair

2020 OASIS Conference Hosts:

Krista Haiduk-Collier,
Chair, Community Living South Muskoka (CLSM)

Brad Horne, Community Living Parry Sound (CLPS)
Sylvie Bélanger, Community Living West Nipissing
Colleen Kelly-Berrichi, (CLSM)
Emma Munk, (CLPS)
Aleisha Burta, (CLSM)
Cathy Meyer, (CLSM)
David Spencer, Community Living Mattawa
Dawn Decaire, (CLSM)
Debbie Southorn, (CLSM)
Declan Ormsby, (CLSM)

Jo-Anne Demick, (CLPS)
Jason Bourgeault, Community
Living North Bay
Kerry Carnevale, Almaguin
Highlands Community Living
(AHCL)
Kelly Cleland, (CLSM)
Lori Vogels (CLSM)
Lynn Dennys, (CLSM)
Phoebe Sutherland
Suzanne Willett, Community
Living Huntsville
Chantal Vezina, CL West
Nipissing
Lauren Ryckman, (AHCL)
Tammy Raney, (AHCL)



ABOUT THE VENUE:

Welcome to Deerhurst Resort! Ontario's Destination Resort & Conference Centre. Embracing Peninsula Lake, Deerhurst Resort is one of National Geographic Traveler Magazine's "Best of the World 2012" recommended places to visit. Deerhurst, the largest single hotel venue north of Toronto, hosted the 36th G8 Summit in 2010. It's sleek multi-function space is an ideal spot for tradeshow, conferences and the perfect destination for fun-filled family vacations, year-round getaways and meetings.

HOTEL ACCOMODATIONS

To book your accommodations online, Please visit:
<https://deerhurstresort.com/rooms/#/booking/step-1> and use
GROUP CODE: ONTA051120

To book by phone, please call 1-800-461-4393 and reference the OASIS Conference.

**Please note, if booking an extended stay out of the room block, reservations must be made over the phone.*

ABOUT THE LOCATION:

Join us in Muskoka at Deerhurst Resort in Huntsville, Ontario, only 215 km (133 Miles) north of Toronto, bordering Algonquin Provincial Park. The resort, embracing Peninsula Lake near Huntsville, is your connection to Ontario's famous "Cottage Country" lifestyle and has been welcoming vacationing families and couples, as well as meetings and conference guests since 1896. Known for its excellent golf – including Deerhurst Highlands which ranked in the top 50 best you can play in 2016 by Canadian Golf Magazine, fresh, locally sourced cuisine highlighted throughout the four onsite restaurants, and live entertainment, Deerhurst resort has everything you need for your ultimate Muskoka getaway. Offering the most activities of any resort in Ontario year-round, plus it's close proximity to Algonquin Park, (just 30 minutes away) the resort has something for everyone.

Muskoka is known for its rugged landscape and natural splendour, from the windswept pines, rocky shores and turquoise waters of Georgian Bay in the west to the thick forest, freshwater lakes and abundant wildlife where Muskoka borders on Algonquin Park in the east. The district contains 1,600 lakes; and contains 19 watersheds, all beginning in Algonquin Park and flowing westward before emptying into Georgian Bay.

We hope you can take the time to come and explore what the region has to offer.

ENJOY THE ICONIC AREA OF ONTARIO'S COTTAGE COUNTRY



PRE-CONFERENCE OPTIONS:

OPTION A: GOLF TOURNAMENT

Deerhurst Highlands Golf Course

Wednesday, 20th May

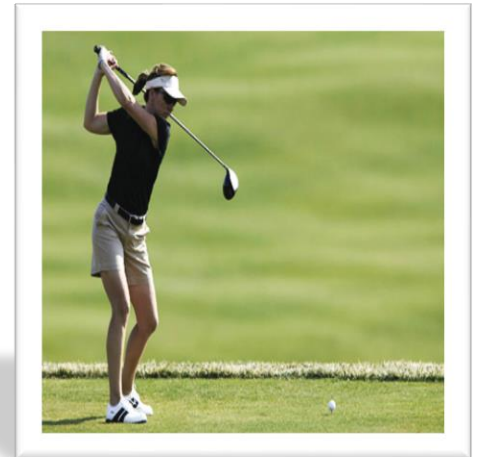
Departure time: 9:30 AM

Shotgun start: 10:00AM

Best Ball Format

Deerhurst Resort is renowned for many reasons, but Deerhurst Highlands Golf Course is what separates the resort from others in the golfing world. In 1990, Robert Cupp and Thomas McBroom co-designed this par 72 championship golf course, and immediately it established the benchmark for golf courses in the region and sparked Muskoka's emergence as a major, must-play Canadian golf destination. Ranked as one of Canada's top 50 public golf courses again in 2019 by SCOREGolf, Deerhurst Highlands continues to remain one of the top golfing destinations in Muskoka.

FEE: \$85 (Fee Includes: Green Fees + cart, Food voucher & Round-Trip Transportation.)



OPTION B: Pre-Conference Educational Session

Presented by Ivey School of Business, Western University

Wednesday, 20th May

12:30 PM - 4:30 PM

Integrating Coaching into Your Everyday Leadership

In this highly interactive, hands-on session we will explore how to integrate more coaching into your everyday leadership. The coaching style develops others' capabilities, increases engagement, and initiates great ideas and implementation. We'll focus on three key coaching elements: developing personal bonds, building on strengths, and active questioning and listening. After observing and practicing these skills, we'll put them together in an overall coaching framework and build a plan to apply them in your own leadership. Along the way, you will discover some of the strengths you already bring to coaching in your every day leadership.

Fee: \$125



PRE-CONFERENCE Options (continued):

OPTION C: HIKING IN MUSKOKA

Wednesday 20th May
1:00 PM - 2:30 PM

You will enjoy a casual hike through tight trails with beautiful surroundings. A Deerhurst Guide will interpret the local wildlife, syrup lines that cross the paths and take you to our Lookout. A camera is a must as the view from the top is spectacular.

Fee: \$20



OPTION D: TREE TOP TREKKING

Wednesday, 20th May
1:00 PM or 1:30 PM [3 Hours]

Get your adrenaline pumping at Treetop Trekking Huntsville, the most exciting adventure activity in Muskoka! Feel like Tarzan while you climb, swing, and zip through the forest canopy in the huge aerial game and zip line park! All of the parks offer a wide variety of aerial courses ranging from beginner to advanced filled with wooden bridges, balance cables, net walkways, ziplines and much more! Some of the parks even have extreme courses that will test the most athletic climbers. You know what they say: no pain, no gain.

Fee: \$65



SPA

In addition to our Pre-Conference Activities, Deerhurst also features a full-service, award winning spa, featuring six full-body treatment rooms, five pedicure & three manicure stations, intimate couple's massage room, steam room, swimming pool and whirlpool.

If you would like to enjoy any of their offerings during the Conference, please book directly through the resort at: <https://deerhurstresort.com/spa/>

CONFERENCE SCHEDULE:

WEDNESDAY 20th MAY

8AM-7PM:

REGISTRATION DESK OPEN

9.30AM-3PM:

Golf Tournament

12.30PM-4.30PM:

Pre-Conference Educational Session

1PM-2.30PM:

Hiking in Muskoka

1PM-4PM:

Tree Top Trekking

5PM-6.30PM:

Welcoming Reception

6.30PM-8.30PM:

Opening Ceremonies and Welcome Dinner

8.30 PM:

Live Entertainment featuring *Blue Moon*

Thursday, 21st MAY

7.30AM-4PM:

Trade show open in Legacy Hall

7AM-8.30AM:

Breakfast

Thursday, 21st MAY (continued)

8.30AM:

Welcome Remarks

9AM:

Keynote Presentation

Keynote Speaker: Mark Tewksbury, Former Olympian and Debbie Muir: “Great Traits” Inspiring Excellence

Mark Tewksbury and Debbie Muir deliver an engaging, unique, impactful programme that shows people how to perform at their best, and influence the environment around them in a positive and meaningful way.



MARK TEWKSBURY: Mark Tewksbury is a former Olympic swimmer with gold, silver and bronze medals, 7 world records, and a cover appearance on TIME magazine.

Mark has also provided insight around important issues as a media commentator and as an analyst for CBC at the 2004, 2008, and 2016 Olympic Games. Mark understands how important sport can be as a vehicle for inclusion. In particular, he has been deeply involved with the Special Olympics movement, transforming the lives of people with intellectual disabilities through sport. In 1996, Tewksbury joined the Canadian Special Olympics Foundation as a donor and Director. In 2009, Tewksbury joined the Special Olympics Canada Board of Directors. In 2011 Mark started the Champions Network, a group of stars from broadcasting, Olympic and professional sport, to use their profiles to help build awareness for Special Olympics athletes. In September of 2018, Tewksbury became Chair of the Special Olympics Canada Board of Directors for a two-year term. In May 2017, Mark was elected to a four-year-term as a Director of the Board of the Canadian Olympic Committee.

For his athletic achievements, ethical leadership, and contribution to society, Tewksbury has received five honorary degrees, the Queen's Diamond Jubilee Medal, the Meritorious Service Medal from the Governor General of Canada and most recently, a Muhammad Ali Humanitarian Award for Gender Equality.



Debbie Muir: Over a ten-year period, Debbie's athletes won seven out of a possible nine world championship titles, 2 Olympic silver and 2 Olympic gold medals in synchronized swimming. She was named by the Coaching Association of Canada as one of the top-ten all-time coaches in Canadian history, the only woman to receive this remarkable distinction. Moving on from coaching and sport, Debbie has taken her considerable experience in education and curriculum design to develop two Great Traits signature products, the Corporate Champions Programme and the Leadership Assessment Report.

Thursday, 21st MAY (continued)

10.05AM-11AM:

Break with Vendors in Legacy Hall

11AM-12PM:

Breakout Sessions 1A – 1F “FASTER!” (Select One on the Registration Form)

12PM:

Lunch with Keynote Speaker

Keynote Speaker: Graeme Murray, Former Paralympian



GRAEME MURRAY: Gravenhurst's own Graeme Murray played with the Canadian National Sledge Hockey Team as a defenceman for over 14 years.

When he was three, Murray suffered an asthma attack and while being treated, he contracted a virus that attacked the nerves in his lower spine and caused paralysis in both legs. His love for sledge hockey began when then 11-year-old Murray was introduced to the sport.

Murray made the national team at only fifteen years old; he was the youngest player to represent Canada at the 2002 Salt Lake City Paralympic Winter Games. He and his team won the first Gold medal in the history of the Canadian Sledge Hockey Team at the 2006 Torino Paralympic Winter Games. Murray also competed at the 2010 Vancouver Paralympic Winter Games as well as the 2004, 2008, 2009, 2012 IPC Sledge Hockey World Championships bringing home numerous medals. They won Gold at the 2013 IPC Sledge Hockey World Championships in Goyang, South Korea, with Murray scoring the lone goal of the final game against the United States. In 2013-14 he also won Gold at the Four Nations Tournament in Sochi, Russia – a test event held prior to the 2014 Paralympic Winter Games, as well as at the 2013 World Sledge Hockey Challenge held in Toronto in December 2013. He and his team would also bring home Bronze at the 2014 Sochi Paralympics.

Murray has competed in many countries around the globe proudly representing Canada and Gravenhurst, but still remains very involved in his hometown participating in community events and supporting local initiatives. The Gravenhurst Centennial Arena has now also been renamed the 'Graeme Murray Arena'

Today Murray has retired from competition and lives in Gravenhurst where he is a mentor for youth in sport and runs a Not-for-Profit Organisation Accomplish Today Fund for Sport - Raising money for youth with disabilities and offering them opportunities in sport.

1.30PM-2.30PM:

Breakout session 2G – 2L “Higher!” (Select One on the Registration Form)

Thursday, 21st MAY (*continued*)

2.30PM-3.30PM:

Refreshment Break

3.30PM-4.30PM:

Breakout sessions 3M – 3Q “Stronger!” (Select One on the Registration Form)

4.30PM-6.15PM

Free time

6.15PM-7.15PM:

2021 Committee Reception

7.30PM:

Gala Dinner and Awards Night

Friday 22nd May

7.30AM-9AM

Breakfast

9AM

OASIS AGM

9.45AM

Closing Keynote Speaker: Kellylee Evans, Juno Award-Winning Singer-Songwriter



Juno Award-Winning singer-songwriter Kellylee Evans shares her inspirational journey of recovery, and showcases the importance of self-care and finding your superpower. Evans' keynotes resonate with anyone who has ever had their life interrupted by an illness or a setback.

Evans experienced a life altering event in 2013 when she was struck by lightning while washing dishes in her home. For several months, she worked to regain her health, stamina, and balance, however, in 2015, she suffered a devastating concussion that left her unable to tour. For the next two years, this mother of three dedicated herself to recovery so she could get back to making and sharing her music.

In the summer of 2017, Evans triumphantly returned to the stage, and in 2018 her album *Come On* was nominated at the Juno Awards for Vocal Jazz Album of the Year. When she's not on tour, Evans also takes the stage to share her story in hopes of inspiring others to find their superpower even in the face of adversity. Combining storytelling with music, she creates a memorable experience for all audiences.

10:45 AM

Closing Ceremonies and Closing Remarks

11:00 AM

Conference Ends; Safe Travels Home!

BREAKOUT SESSIONS "Faster!" (11.00AM – 12.00PM):

1A

Leaders driving change: The What, Why, and HOWs of Employee Mental Health.

Providing physically safe environments for the workforce has always been a priority. But what about psychologically safe environments? What does this look like, why should you provide one, and more importantly, HOW? This session highlights more than just an attractive business case as to why you need a psychologically safe environment in your organization but also how you can do it.

Presented by Greg Swaine, Ottawa Carleton Life Skills.

1B

Business, Structural & Service Innovations 2020: Considerations for Achieving...

This session will include an overview of the key business, structural and service delivery options available to organizations seeking efficiency, sustainability and new revenue streams. Brendon Pooran will review the key legal considerations for organizations exploring each option and discuss innovative strategies that PooranLaw has been working on with providers in the sector.

Presented by Brendon Pooran, PooranLaw.

1C

Consent and Capacity

Who has the right to decide what? How can employees best support good decision making for people supported by the agency? The information in this workshop is fundamental for those working in the developmental services sector.

Presented by Barbara Wallace, Christian Horizons

1D

Making a Profit is not a bad thing!

CLD has been spearheading a new initiative call Social Enterprise. We started with one cafe in partnership with Georgian College and have extended it into additional cafes and partnerships with the Town of Orangeville and the County of Dufferin.

Presented by Robert Bingham, Community Living Dufferin.

1E

Creating Great Board - Executive Director Partnerships for ED's

This 60-minute, practical and interactive session will offer executive directors/CEOs the opportunity to explore the elements of a functional working relationship with their boards as well as create take-away strategies to develop a stronger board-ED partnership.

Presented by Paula McLean, Learning for Leaders.

1F

Amalgamation, Integration, Shared Services - Governance Models

Participants will be able to determine the answers to key questions related to amalgamations and integrations for their organization and strategy: 1. Achieving efficiencies- A reality or myth? 2. What are the various options available for organizations- in the light of changes to the corporation's act? 3. Where are the pit falls of amalgamation and integration?

Presented by the OASIS Business Resource Committee.

BREAKOUT SESSIONS "Higher!" (1.30PM – 2.30PM):

2G

Co-Design: An All-Inclusive Approach to Innovative Respite Solutions

In recent years, and looking ahead, families are taking on the responsibility of supporting a family member with a developmental disability to remain living in the family home. In this eye and mind-opening session, attendees will receive a guided tour of the co-design process key stakeholders are engaging in at CLTO and be introduced to a variety of adapted tools and techniques from the creativity and design thinking disciplines.

Presented by Jennifer Warnell, Pina Bresciani, Adrineh Bennett, Community Living Toronto and Janeen Halliwell, People Minded Business.

2H

Evolving your Employee Benefits Strategy to Impact Culture and Employee Wellbeing and Engagement

Over half of the respondents to Gallagher's 2019 Canadian National Benchmarking Survey indicated their top benefits related challenge were attracting and retaining a competitive workforce, and controlling employee benefits costs. Other major concerns were workforce engagement and productivity, and absence and disability management. High-performing organizations are realizing that the key to positively impacting long-term workplace productivity, attracting and retaining top talent, engaging employees, and thereby reducing benefits cost, resides with changing your agency's culture.

Presented by Arthur J. Gallagher.

2I

Getting the Meeting Procedure Correct

The subject of the parliamentary procedure workshop will cover: The Purpose of Meetings, Principles and Rules in Meetings; the Role of the Chair; Presiding Skills and Techniques, Main Motions and Amendments; Refer to a Committee, Postpone, and Reconsider.

Presented by Jim Lochrie, Canadian Meeting Services.

2J

Family Driven Supports for Individuals who are Medically Complex

Participation House has created a service innovation solution to address the lack of in-home supports, day and overnight respite as well as 24 hour assisted living services for adults who are medically fragile/technologically dependent including those who are ventilator dependent and live at home with their families or inappropriately waiting in hospital. They will share the services they designed to address these support needs.

Presented by Cathy Smith, Participation House London.

2K

Moving ON: Inclusion and Citizenship Strategy

The Provincial Network on Developmental Services believes there is a need for a long term, comprehensive strategy to modernize our sector, and ensure people with developmental disabilities have access to the services and supports they require to live full lives of citizenship and inclusion. Please join us at this session to learn about the goals and development of this strategy, and participate in an opportunity to give input into the proposed outcomes and objectives.

Presented by Michelle Brooks & Janet Noel-Annable, Provincial Network.

2L

The Latest Legal and Legislative Development in Employment and Labour Impacting the Sector

Charles Hofley from Hicks Morley will walk through the latest legal and legislative developments in employment and labour impacting the Developmental Services sector.

Presented by Charles Hofley, Hicks - Morley.

BREAKOUT SESSIONS “Stronger!” (3.30PM-4.30PM):

3M Ontario Health Teams - Collaborative Strategies to Improve Lives

As partners in Ontario Health Teams early adopters will share relevant sector data and its potential impact on those we support and our operations.

Presented by Bryan Keshan, Reena.

3N Creating Great Board - Executive Director Partnerships - For Board Members

This 60-minute practical and interactive session will offer board members the opportunity to explore the elements of a functional working relationship with their boards as well as create take-away strategies to develop a stronger board-ED partnership.

Presented by Paula MacLean, MMCS Ltd. Silver Creek Press.

3O Disability Issues in the Workplace

This session will provide information to DS agencies on Disability Issues in the Workplace. Great West Life, who has partnered with RWAM will share their knowledge about disability insurance and the Developmental Services sector and how it relates to employee benefit programs.

Presented by Laura Platt, Great West Life / Cowan Insurance.

3P Individualized Funding

This presentation will facilitate discussion and shared learning about approaches to individualized funding and the challenges agencies may face as they individualize resources and services. ORBC wants to help agencies be prepared if MCCSS moves forward with individualized funding in the near future in a financially viable way while also providing people who receive services with more choice and control over their services.

Presented by OASIS Business Resource Committee

3Q DS Sector Legal Update 2020

This session will include an overview of key legal developments affecting DS Sector Agencies, their corporate governance, human resources and labour relations, and the way they serve people with disabilities. Key topics covered will be Bill 124, Bargaining table notes, Pay Equity, ESA and Fee for Service.

Presented by Cheryl Pooran, Pooran Law.

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