



The DS Person Centered Experience

Changing the way people
Find Information,
Purchase Services
and
Manage their Money

Person Centered Experience

- Today we are going to follow the path of someone who has recently applied for Passport Funding through a DSO.
- First we are going to stop by Connectability to get an idea of what is available to them and their family.
- Then we will move on to MyCommunityHub where we can find and purchase services
- Next we move into My Direct Plan where we can capture the money we've spent and send it off to our funder to get reimbursed.

Someone New

- Finally we will take a step back and look at how we can take this experience to the next level.

- Connectability – Don Murry
- My Community Hub – Casey Pruden
- My Direct Plan – Rafeena Ali

MyCommunityHub.ca



MyCommunityHub is an online registration space for activities, classes, programs, workshops, respite and camps offered by Developmental Service Agencies across Ontario.

Registering and Paying has never been easier:

- Sign In or Create an Account
- Find the activity you are looking either by Agency or Keyword Search
- Register & Pay

[Enter MyCommunityHub](#)

Partner Agencies

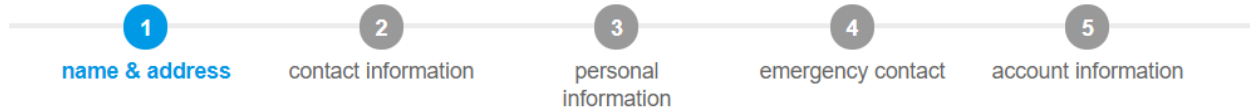
- Christian Horizons
- Community Living Toronto
- Corbrook
- Kerry's Place Autism Services
- Meta Centre
- Reena
- Vita Community Living Services
- Aptus
- Bob Rumball
- Holland Bloorview
- L'Arche Toronto
- Montage Support Services
- Geneva Centre for Autism
- KW Habilitation

Funded by



Create Account

> [Home Page](#) > Create Account



Name & Address

AN ACCOUNT MUST BE CREATED FOR THE PARTICIPANT IN ORDER FOR THEM TO REGISTER

OPTIONS:

- Create an account first for the participant then add your information at the end by clicking on Create an Account and Add Family Member (must be 13 years old to be a primary account holder) **OR**
- Create a account for you first then add the participant by clicking on Create an Account and Add Family Member

[Terms of Use](#)

Customer Title

* First Name

Middle Name

* Last Name

* Street Address

* City, Province, Postal Code
 ON

Registration Search

[Home Page](#) > [Registration Search](#)

Search by keyword OR number

[Search](#)

View As:

[List](#)

[Map](#)

Sort By: [Name](#)

Filter Search By:

Site:
All

Location:
All

In progress/future

Days of the Week:

Su Mo Tu We Th Fr Sa

Starting Date:

From
To

Starting Time:

From To

Age Category:
All

Displaying: 1-20 of 23



Agency (Site)	Number	Name	Location Map	Dates	Day(s)	Time	Available Spaces	Fee and Action
Geneva Centre for Autism	6145	Community Explorers (13-17 yrs, 1:3 ratio) *New i Quick View	Geneva Centre for Autism - 164 Merton Street	January 6, 2018 to September 15, 2018	Su, Sa	9:30am - 3:30pm	11	Add to Cart
Community Living Toronto	6005	IPad and Digital Technology *New i Quick View	Creative Village Studio - 4895 Dundas Street West	September 23, 2017 to December 2, 2017	Sa	10am - 12pm	4	\$120.00 Add to Cart
Geneva Centre for Autism	6043	Leaders in Training: Saturdays (6-12yrs, 1:3 ratio) i Quick View	Geneva Centre for Autism - 164 Merton Street		Sa	9:30am - 3:30pm	4	\$650.00 Add to Cart
Geneva Centre for Autism	6046	Let's be Friends (6-12yrs, Ratio 1:3) *New i	Geneva Centre for Autism - 112 Merton	January 6, 2018 to March 24, 2018	Sa	12:30pm - 2pm	11	\$550.00 Add to Cart

Search by keyword OR number

View As: Sort By:

Filter Search By:



Site:

Location:

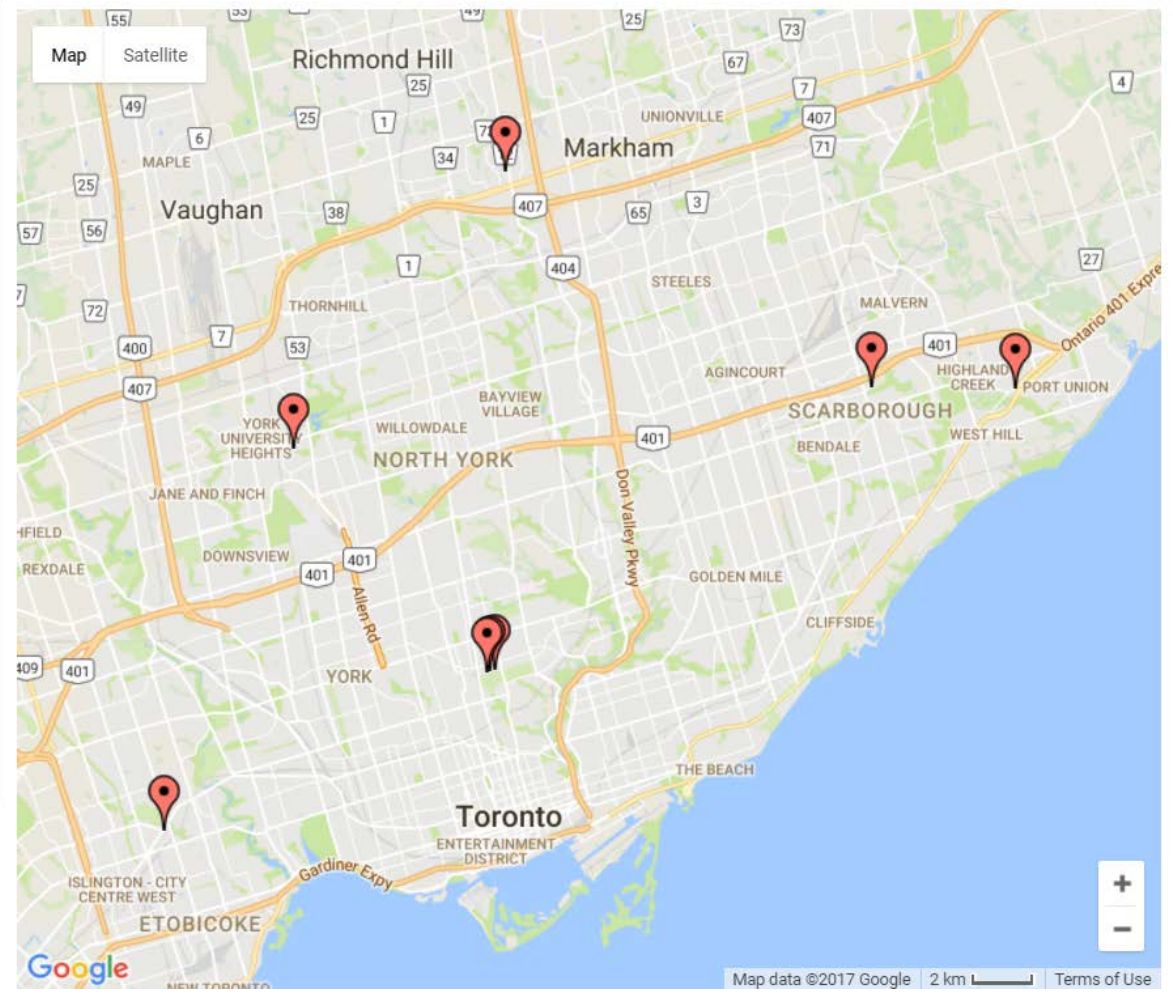
Days of the Week:
 Su Mo Tu We Th Fr Sa

Starting Date:

Starting Time:

Age Category:

[Clear Filters](#)




Registration Info

Sep 11, 2017 to Nov 20, 2017

Each Mo 9:30am to 11:30am

 Location: KW Habilitation-LEG Up! 109 Ottawa St. S Unit D

 Facility: Main Entrance Leg Up!

Price: \$280.00 (Standard charge)
KWH: TPA Internal Line Transfer: 100.00%

Ages: At least 18 but less than 80

Gender: Coed

Spaces: 4 openings remaining

Registration Dates: Internet registration opens: Aug 21, 2017 9am
Last day for Internet registration: Oct 7, 2017

[Add to Wish List](#)

[Add to Cart](#)

[In progress. Get involved now!](#)

In order to encourage a positive small group learning environment the ratio of instructors to learners is 1:5

Enhance your personal growth with this health and wellness course. Explore healthy eating, menu planning, meditation, and mindfulness. Discover different coping tools, and find the one that may work for you.



Subscribe to RSS to stay up to date

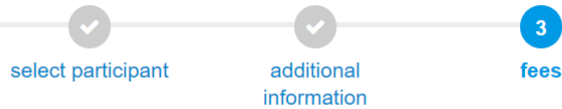
Extra Details

Download and Submit Completed Forms to the Agency:

[Download Attached File](#)

LEG Up! Registration Form

Internal line transfer , discounts and flexible payment plan option



Select Fees

Add to Cart & Continue Shopping or Proceed to Shopping Cart to checkout.

Enter Coupon Code:

[Apply](#)

Description	Quantity	Unit Fee	Total Price
Geneva Centre for Autism Registration Fee	1	\$780.00	\$780.00

- Pay in full
 - Use payment plan
- GCA Payment Plan Option [Edit](#)
- Total: \$780.00**
Due Today: \$100.00

[Proceed to Shopping Cart](#)

Payment Plan

GCA Payment Plan Option

Geneva Centre for Autism Payment Plan Option:
Customer can pay in full or choose to pay by the indicated date below.

Due Today	\$100.00
Dec 13, 2017	\$680.00
Total: 780.00	

[Agree to Payment Plan](#)

Account Options for MyCommunityHub Administrator

- **Account Details**

- Summary of all Registrations
- My Calendar
- My Wish List- I'm Interested In
- Saved Credit Cards / Electronic Cheques

- **Quick Links**

- Register
- View Your Shopping Cart
- Sign Out

- **Account Updates**

- **ADD NEW PARTICIPANT** or **UPDATE INFORMATION**
- Update Primary Account Holder Information
- Update Password & Security Question (Case Sensitive)

- **Payments**

- **Payment Receipts (Current & Past)**
- Edit Auto-Charge Payment Information
- Pay on Account

Account Payments


MyCommunityHub Administrator and Family as of Sep 11, 2017 10:38 AM

Customer	Date	Amount Type	Receipt Number
MyCommunityHub Administrator	Jul 13, 2017	\$200.00 Cheque Refund	2000006.028
MyCommunityHub Administrator	Jul 13, 2017	(\$200.00) Cash	1000004.028

Reports

Financial Reports

- A/R Aging
- A/R Statements
- A/R Summary
- A/R Transactions
- Account Distribution
- Agency Distribution
- Agency Fee Export
- Agency Payment
- Cash Distribution by Account
- Cash Out
- Cash Receipts
- Cash Receipts Export
- Cash Summary Over/Short
- Commission Earning
- Commission Matrix
- Coupon Usage
- Credit Card/Debit Card/ECP
- Credit on Account
- Deferred Revenue

Reports 
[Reports Home](#) » [Agency Payment Report](#) » Report Definition Schedule


General


Title GCA

Enable Schedule Report

Automatically Mark Records As Exported

When

From Date 

To Date 

Week of Month	1st	2nd	3rd	4th	Last
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Days of Week	Time
Sun <input type="checkbox"/>	12:00 AM Add another
Mon <input type="checkbox"/>	12:00 AM Add another
Tue <input type="checkbox"/>	12:00 AM Add another
Wed <input type="checkbox"/>	12:00 AM Add another
Thu <input type="checkbox"/>	12:00 AM Add another
Fri <input checked="" type="checkbox"/>	10:00 am Add another
Sat <input type="checkbox"/>	12:00 AM Add another

Email Message

Send Confirmation Email?

From [Edit/Add](#)

Enter one per line using enter key for a new line.

To

Subject Text

Body Text

What did we do last year?



Metrics: April 1, 2016- March 31, 2017

Unique Visitors MyCommunityHub.ca		Unique Visitors ConnectABILITY.ca	
April	581	April	35,088
May	655	May	30,924
June	698	June	26,462
July	397	July	24,250
August	445	August	26,102
September	428	September	33,161
October	401	October	36,128
November	607	November	38,097
December	613	December	25,458
January	1393	January	29,675
February	745	February	36,254
March	719	March	37,407

Count of subscribers to registration services	1076
Number of unique service providers offering services through MyCommunityHub	5
Number of programs offered through MyCommunityHub	77
Total funds spent by all registrants through MyCommunityHub transactions	\$739,167.94
Number of Transactions with fees	1171
Number of Registrations with no fees (free programs that require registration)	74

- Next My Direct Plan

- Today the systems are available but they work independently of each other.
- Each Requires their own username and password



ConnectABILITY

My
Community
HUB

My
Direct Plan

- Why not turn to sites like facebook and Google and allow users to use those credentials
- Users could then use one account that they know well to access any of the systems



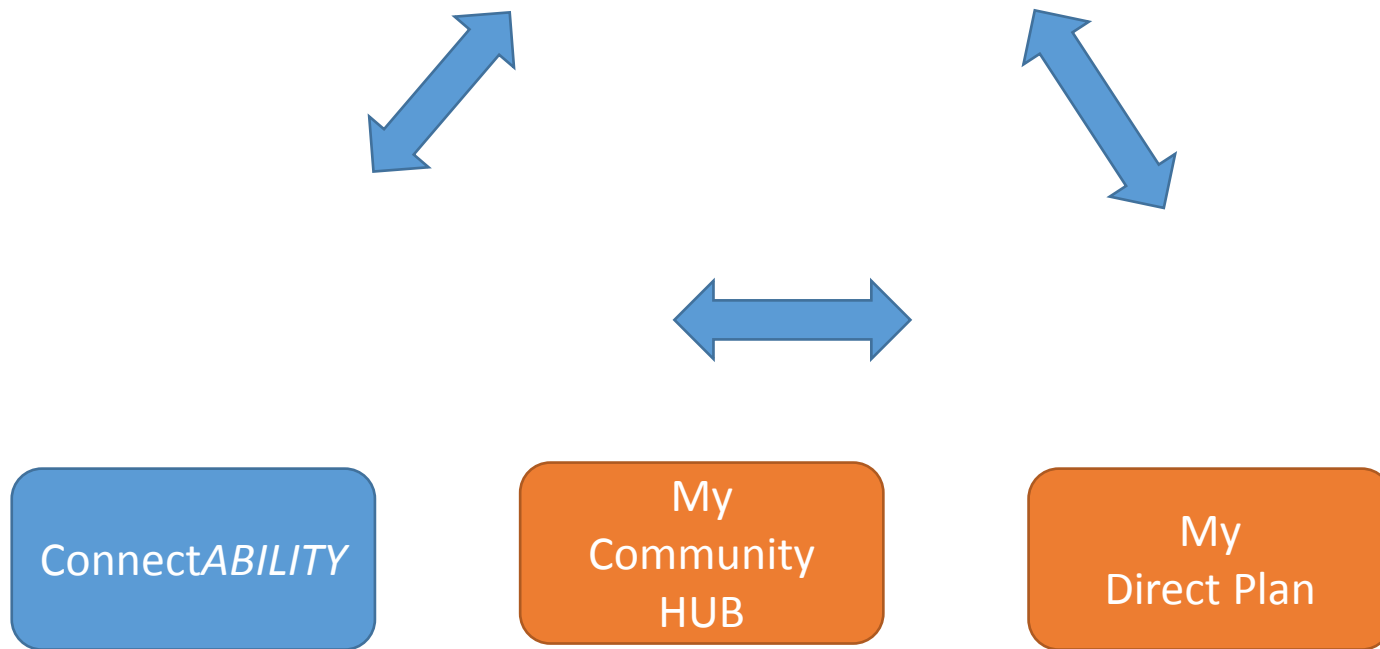
Google

ConnectABILITY

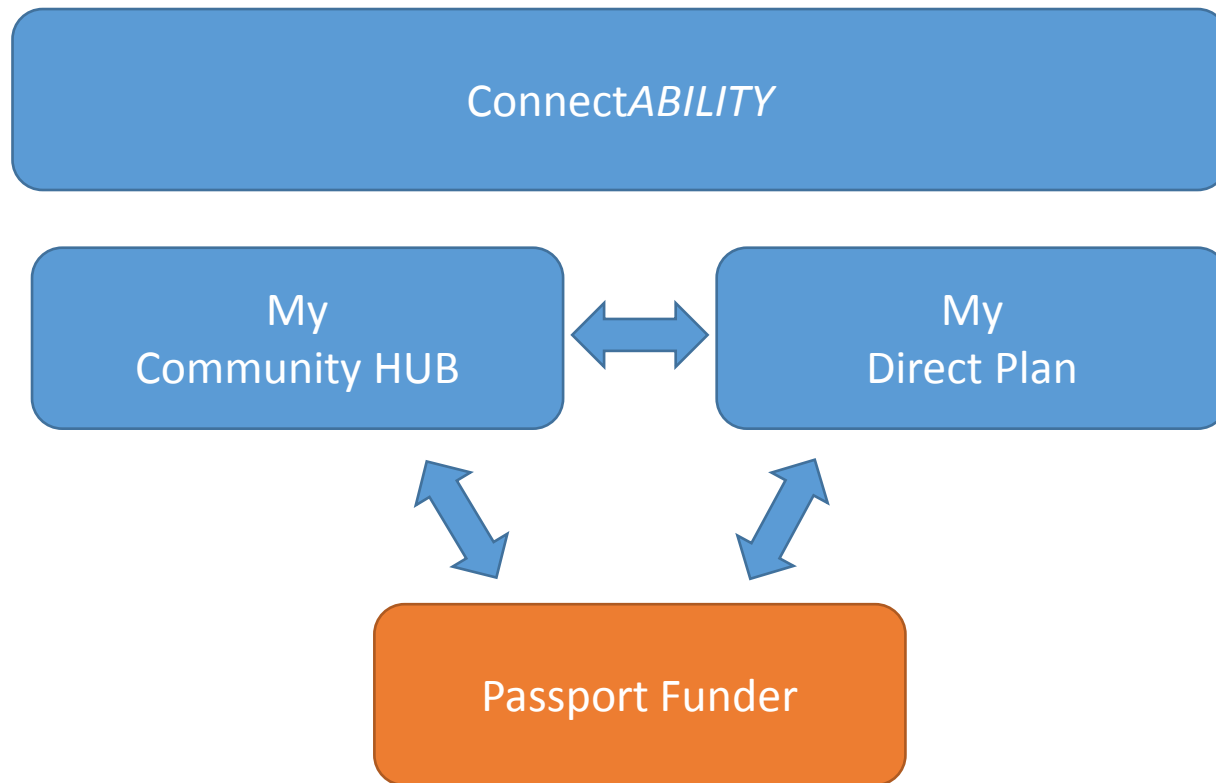
My
Community
HUB

My
Direct Plan

- Create the ability to move between the systems with similar look, feel and interactions



- Allow all the systems to communicate to each other using the Transfer Protocol so that people simply shop, confirm and submit their passport activities



Thank You

We really appreciate your involvement