



Ontario Passport Agency Network (OPAN)

Semi-Annual Passport Program Data Report #1

2023-24 Fiscal Period Data as of 07/06/2024

Prepared by Family Service Toronto

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A Unique Human Service Funding Model

Passport is an “individual accounts” funding program that flows funding directly to the service consumer (or their “person managing funds”).

This is a fundamental shift in human service design and delivery
It is an evolving program model and delivery system, there is no “playbook.”

OPAN Internal Focus

- Development of misuse of funds protocols
- Creation of a procedure manual
- Creation and implementation of a program wide client satisfaction measurement regime
- 2 day in person meeting
- To be confirmed/resourced
- Coordinated virtual onboarding
- Continued focus on inactive files and those with low utilization

OPAN External Focus

- OPAN now a sitting member of the Provincial Network
- Aligning our work with DSO-PN
- Engagement with CLO re the evolution of individualized funding and self-advocate led Passport research
- Engagement with OASIS
- Engagement with Karis
- PassportONE-My Direct Plan alignment

67,387

Total Passport Recipients Served

\$701m

Total Passport Funding Commitment

5,366

New Recipients

1,270

Closed Recipients

4,096

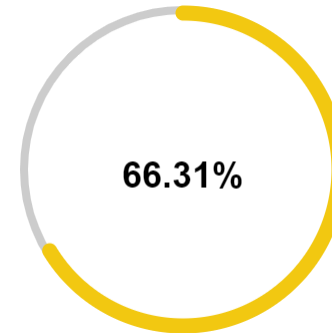
Net Caseload Growth

Values are year-to-date, claims that contain 2023-2024 expenses may continue to be submitted and therefore, funding utilization may increase in the future.

Recipients may have multiple administration types and will be counted once towards each category, resulting in a higher total client count.

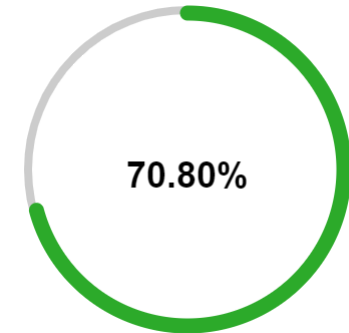
- 70% - 100%
- 50% - 70%
- 0% - 50%

Self-Administered



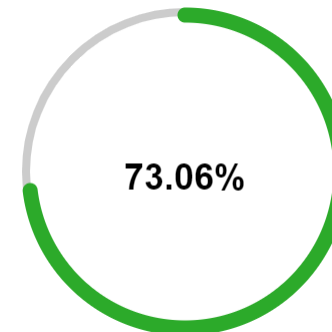
43,737 Recipients
\$474m Commitment

TPR



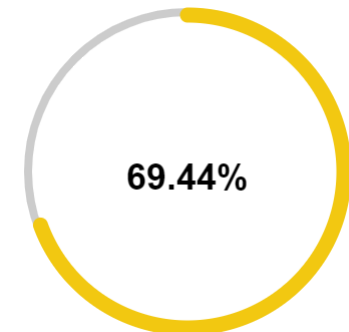
22,178 Recipients
\$193m Commitment

Service Agency



2,501 Recipients
\$23m Commitment

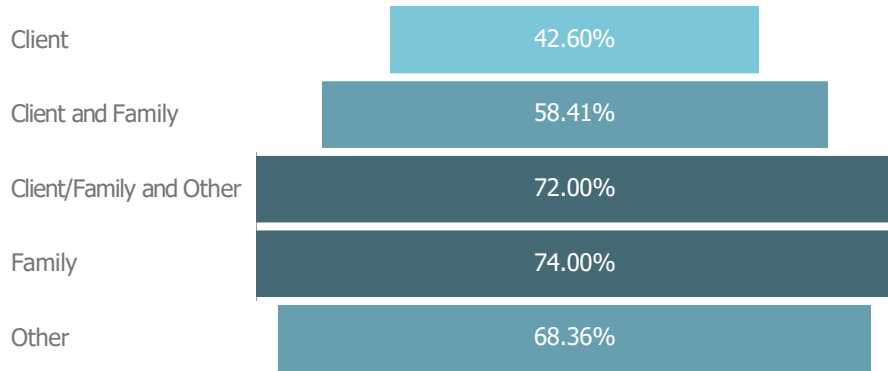
Broker Utilization



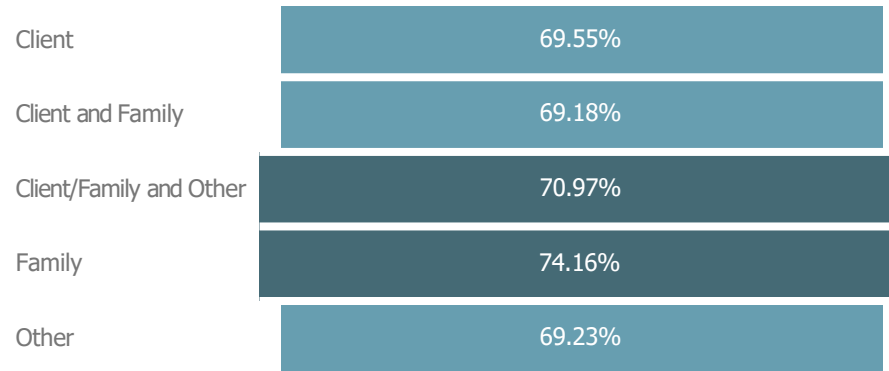
1,234 Recipients
\$11m Commitment

2023-2024 Utilization by Funding Administration Type and Person Managing Funds (PMF)

Self-Administered Recipients



TPR Recipients



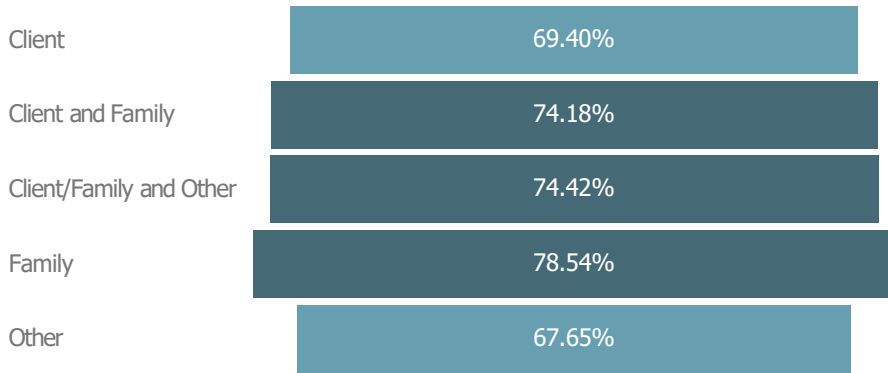
Passport Recipients can be assigned up to

two active Person-Managing-Funds at a time.

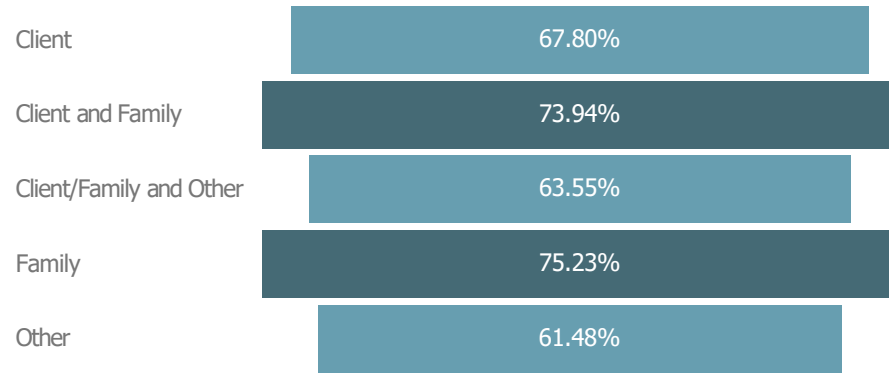
An individual PMF can be defined as:

- a) Client the passport recipient themselves.
- b) Family a family member of the passport recipient (Parent, Siblings, Spouse, Child [18+]).
- c) Other individuals that are not family members.

Service Agency Recipients



Broker Recipients



PMF categories represent the possible combination of PMF(s)

Examples of PMF combinations include:

- Client and Family - i.e. recipient and a parent.
- Client/Family and Other - i.e. parent and a trusted friend OR recipient and a trusted friend.

Support worker expenditure includes support worker hours for community participation, education, in-home respite and out-of-home respite. Expense type also includes support worker expenses.

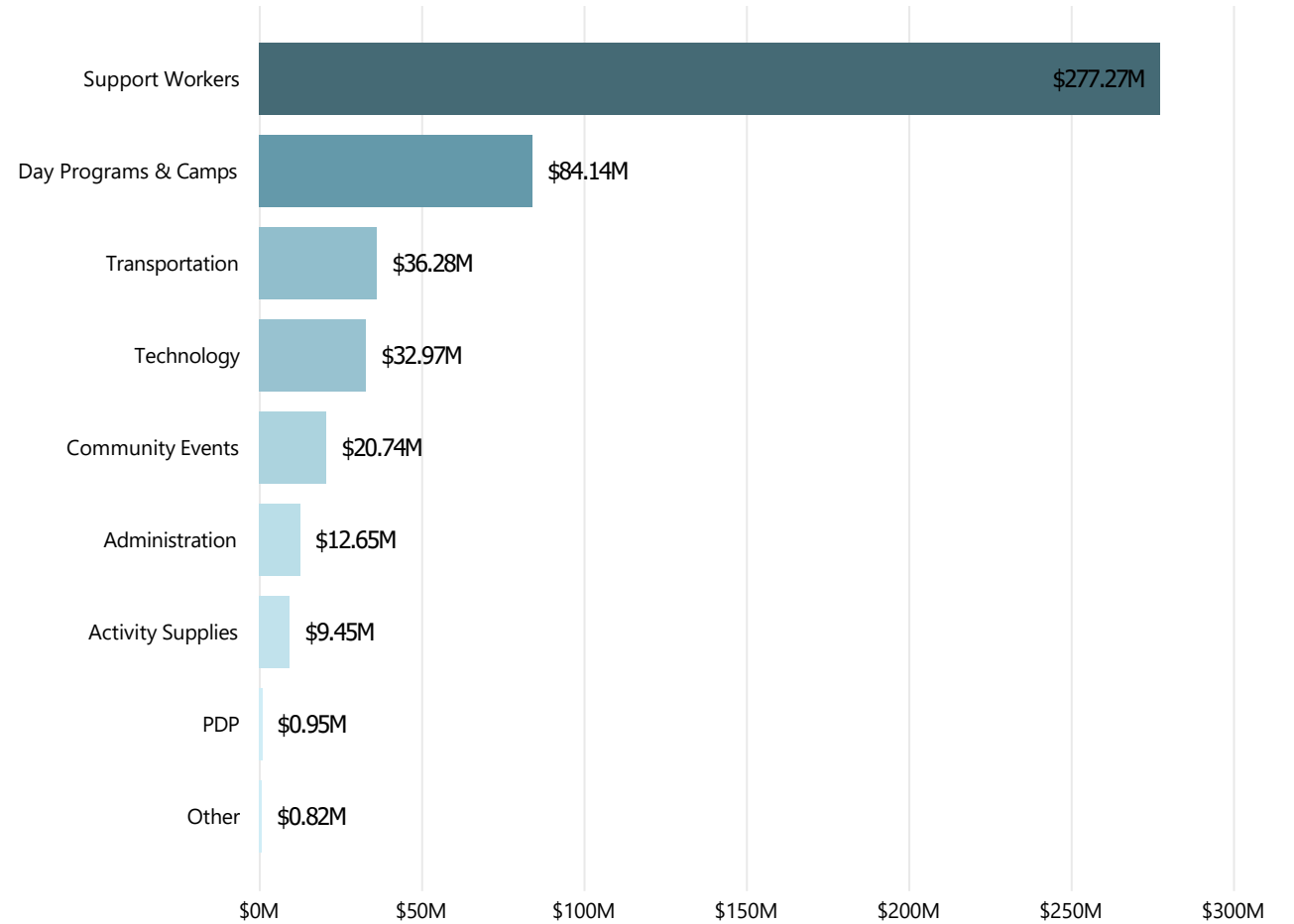
Transportation includes mileage provided by a service provider (\$22.5m) such as support worker or caregiver, and other transportation (\$13.8m) which includes taxis, service agencies, and public transit.

Technology includes services such as phone plans and hardware such as computers and laptops.

Community events includes recreational activities, museum trips, etc. It also includes community activities (\$11.8m), for example, bowling, participation in sports, live events (\$4.8m) and memberships (\$4.1m).

Activity Supplies have expanded to include PPE, sensory items, and fitness equipment.

2023-2024 Expenditure by Type



Utilization of Passport Funding in Ontario

2023-2024 Expenditure by funding administration type and expense type



2023-2024 Expenditure by Funding Type and Expense Type

