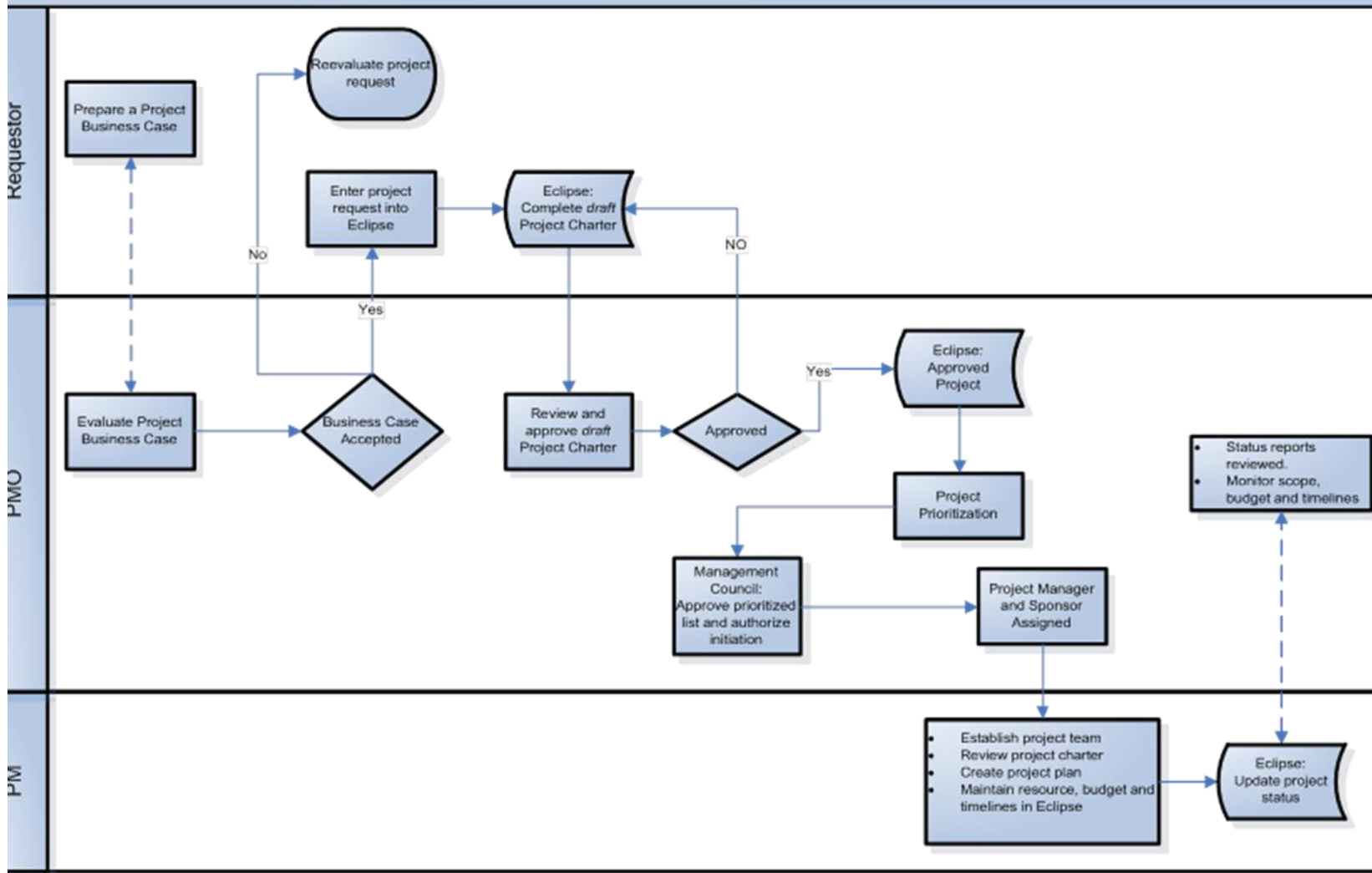


Project Prioritization

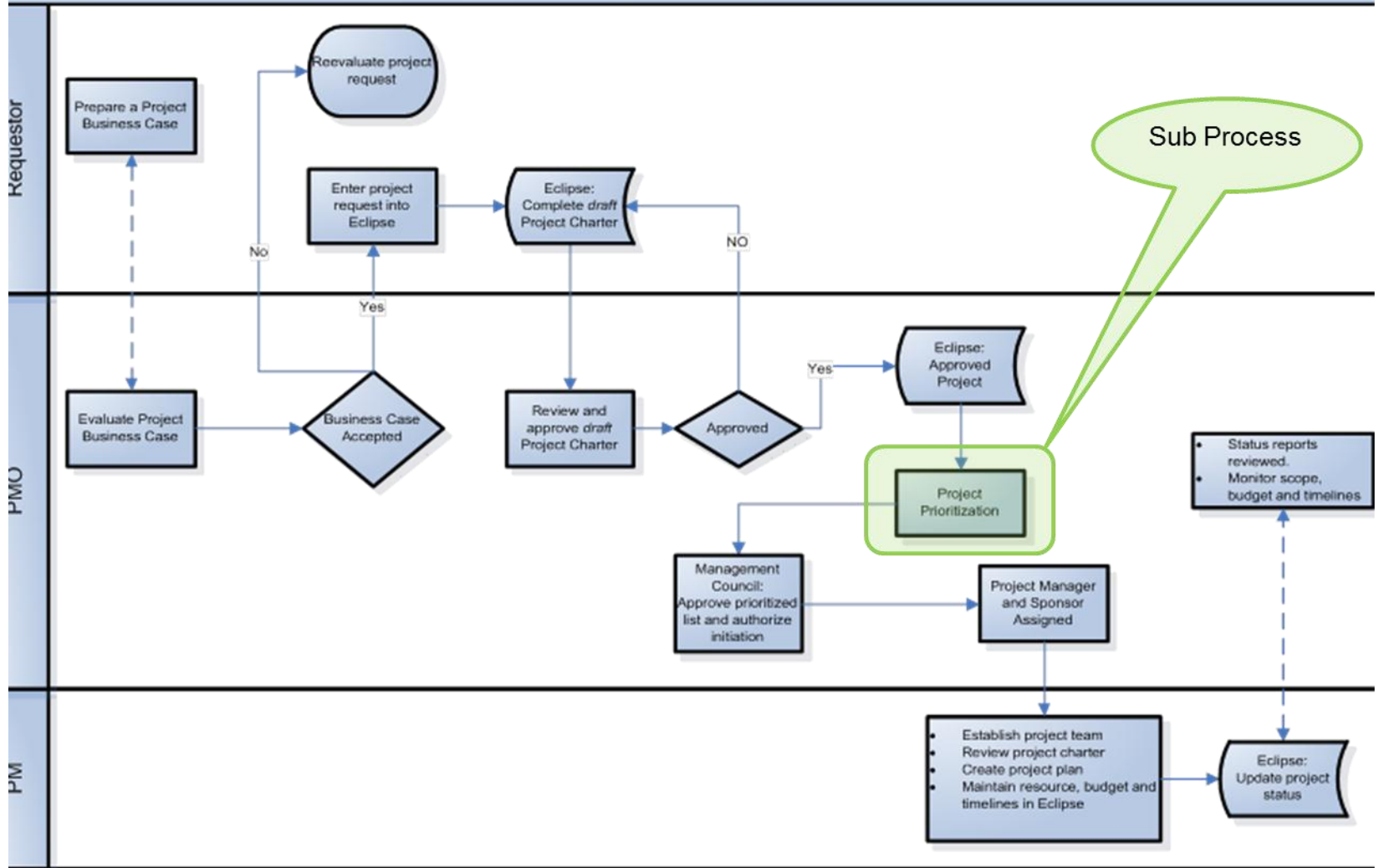
Background

- PMO established in 2008
- One manager (PT) and one project analyst (FT)
- Part of Finance and Admin and supported by a Projects Advisory Committee
- Implemented Project Portfolio Management software (Eclipse from Solution Q)
- Standardized project processes and reporting for the Association

LT Project Initiation: Process



LT Project Initiation: Process



Project Prioritization Process

- Goal is to objectively identify which projects should move forward
- Managed by PMO and the Projects Advisory Committee with recommendations approved by senior management
- Prioritize new projects towards end of FY
- Guided by consistent and available set of evaluation criteria utilizing a scoring matrix

Project Prioritization Criteria

Criteria	Criteria Definition	Scoring
Strategic Alignment	<ul style="list-style-type: none"> Project fits business unit and aligns with strategy 	0 = Project supports 0 Key Objectives 1 = Project supports 1 key Objective 2 = Project supports greater than 1 key Strategic Objective
Organization Fit	<ul style="list-style-type: none"> Project has Department support Project has Management Support 	0 = Project is not supported by Management or Department 1 = Project is supported by Department or Management 2 = Project has Management and Department support
Urgency and time to market	<ul style="list-style-type: none"> Product/Service is urgently needed by the Association Product/Service can be produced quickly 	0 = Product/Service is neither urgently needed nor quick to produce 1 = One of two criteria 2 = Product/Service is both urgently needed nor quick to produce
Customer Needs	<ul style="list-style-type: none"> Customer Needs are understood and effectively addressed Product provides unique benefits or value and will have a positive impact on Stakeholders 	0 = Customer needs are not well understood 1 = Customer needs are well understood but project does not address most of them 2 = Customer needs are well understood and project addresses most of them
ROI (Return on Investment)	<ul style="list-style-type: none"> Cost Savings Revenue generation 	0 = Project will neither create revenue or save \$ 1 = Project will do one of the two 2 = Project will both save \$ and generate revenue
Level of Investment needed	<ul style="list-style-type: none"> \$ Project Cost Resources needed 	0 = Project funding and resources are not available 1 = One of Project funding and/or resources are available 2 = Project funding and resources are available

Project Prioritization Criteria

Technical Risk	<ul style="list-style-type: none"> • Availability of needed knowledge and experience • Technical risks can be adequately managed 	<p>0 = Technical Resources are not available and technical risks cannot be managed 1 = One of two criteria is addressed 2 = Project technical risks can be managed and technical resources are available or not needed</p>
Change Management	<ul style="list-style-type: none"> • \$ available to sustain activity after the project has been completed • Resources are available to sustain activity after the project has been completed 	<p>0 = Ongoing funding and resources are not available 1 = One of Ongoing funding and/or resources are available 2 = Ongoing funding and resources are available</p>

Project Prioritization: Lessons Learned

- Objective to a certain extent...
- Final decision may be impacted by other factors
- Importance transparency of process
- Opportunity to re-evaluate on going projects
- Opportunity to focus on longer term strategic priority of projects and the project portfolio
- Periodically review and update prioritization criteria

Questions?