



FROM
Surviving
TO
Thriving

May 3-5
Ottawa
2017

CONFERENCE PROGRAM



HOST COMMITTEE

Michelle Marshall – Chair, OASIS 2017
Participation House, Durham Region

Nancy Brown
Community Living Campbellford/Brighton

Christine Dubyk
Participation House, Durham Region

Dave Ferguson
OCAPDD & Open Hands

Kim Gallant
Ottawa Foyers Partage

Terri Gray
Community Living Oshawa Clarington

Ann Kenney
OASIS President

Norma Lamont
OCAPDD & Open Hands

Jocelyne Parent-Lewis
OCAPDD & Open Hands

Cathy Parker
Community Living Durham North

Jocelyne Paul
Ottawa-Carleton Lifeskills Inc.

Judy Pryde
Community Living Burlington

Ursula Rehdner
Aptus Treatment Centre

Judy Reid
OASIS Past President (2010-2012)

Gina St. Amour
Ottawa Rotary Home

Susan Treverton
Community Living Prince Edward

Susan Wavell
Community Living Haldimand

OUR INVITATION

OASIS (Ontario Agencies Supporting Individuals with Special Needs) is pleased to invite you to participate in our Conference and Annual General Meeting, which will be held May 3-5, 2017 in Canada's capital, Ottawa. We're celebrating our 20th anniversary – with the backdrop of being in the nation's capital as we celebrate Canada's 150th anniversary!

As Ontario's pre-eminent event for senior executives in the developmental services sector, the OASIS conference brings together the province's leading organizations. Approximately 450 CEO's, Executive Directors, Senior Managers and Board Members will participate in this 20th "emerald" anniversary event!

Join us for the celebrations that will abound! The theme of OASIS 2017 is: **From Surviving To Thriving**. We hope you will join us for a fantastic three days of collaboration, learning and fun!



Be seen in
green in '17!

PRE-CONFERENCE OPTION A

Wednesday, May 3 | 9:00 am - 4:30 pm

GOLF TOURNAMENT

Our 2017 golf tournament will take place on the Talon Course at the GreyHawk Golf Club. The Talon Course is a parkland course designed by Montreal's Darrel Huxham. It provides a splendid sampling of challenges and looks. Dense hardwoods frame a number of fairways, while more open holes are defined by wetlands, hold bunkering, fescue-covered contours, colourful ornamental grasses and elevated tee complexes.

To reserve your spot, please select this package on the registration form. If you have a foursome, please ensure you list all members of your foursome on the registration form. If you do not, we will assign you to a team.

For golf club rentals, please contact the course Pro Shop at: 613-822-1454

For more information about GreyHawk Golf Club, visit: www.greyhawk.clublink.ca



PRE-CONFERENCE

GOLF

SHOTGUN START at 10:15 am
Scramble / Best Ball Format

WEDNESDAY MAY 3, 2017	DEPARTURE TIME: 9:00 am RETURN TIME: 4:30 pm
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\$95 | per player

Includes: Green fees & cart
Food & beverage
Round trip transportation

★ ADMIT ONE ★

INVITE *ticket*

N° A-030517



PRE-CONFERENCE OPTION B

Wednesday, May 3 | 10:00 am - 3:00 pm

NORDIK SPA PACKAGE

Soak away your stress! The thermal experience at the Nordik Spa allows you to use the wide range of facilities: 7 baths (hot, cold and temperate), 8 unique saunas, infinity pool, outdoor and indoor relaxation areas, as well as a restaurant and lounge with terrace. Located at the entrance of Gatineau Park, only 10 minutes from downtown Ottawa, Nordik Spa-Nature is the largest spa in North America, and features the extraordinary "Källa Pool" – only the second of its kind in the world.

NOTE: bring own swimsuit, sandals and water bottle

For additional fees:

- Purchase a Källa treatment (*this can be done onsite*)
- Book a massage or body treatment (*it is recommended that you call ahead for availability and reservation*)
- Food & drink at your discretion

For more information about the Nordik Spa and Källa treatment, visit: www.lenordik.com or call 819-827-1111



PRE-CONFERENCE

NORDIK SPA

**Old Chelsea
Quebec**

WEDNESDAY MAY 3, 2017	DEPARTURE TIME: 10:00 am RETURN TIME: 3:00 pm
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\$80 | per person

Includes: Thermal experience
Bathrobe
Round trip transportation

★ ADMIT ONE ★

INVITE *ticket*

N° B-030517



PRE-CONFERENCE OPTION C

Wednesday, May 3 | 9:30 am - 12:00 pm

RCMP MUSICAL RIDE TOUR

Celebrate Canada's 150th by exploring a proud Canadian institution – the RCMP Musical Ride Stables & Museum. When the Musical Ride is in town you can meet the riders and horses. And even if the show is not in town – there is plenty to experience: the stables and visitor centre, the Riding School, the Farrier Station, the Tack Room, and the state carriages used in royal escorts of Her Majesty the Queen. After the tour you can browse through The Mountie Shop to bring home a souvenir!

For more information about RCMP MUSICAL RIDE TOUR, visit:
www.rcmp-grc.gc.ca/en/ride-centre

PRE-CONFERENCE OPTION D

Wednesday, May 3 | 1:30 pm - 3:30 pm

DOUBLE DECKER BUS TOUR OF OTTAWA

Join OASIS 2017 delegates for our very own 2-hour private guided tour on one of Ottawa's classic double decker buses! Sit on the first floor and enjoy the inside comfort or ride on the second floor and enjoy the fantastic views as our knowledgeable guide points out landmarks and shares Ottawa's history with you. This tour is filled with fun, facts and history!

For more information about the tour, visit:
www.ladydive.com

PRE-CONFERENCE	
RCMP	
The RCMP Musical Ride Stables Tour	
WEDNESDAY MAY 3, 2017	DEPARTURE TIME: 9:30 am RETURN TIME: 12:00 pm
\$20 per person	
Includes: Round trip transportation	
NOTE: Limited to 10 participants	
★ ADMIT ONE ★	
INVITE <u>ticket</u>	
N° C-030517	

PRE-CONFERENCE	
BUS TOUR	
Double Decker Tour of Ottawa	
WEDNESDAY MAY 3, 2017	DEPARTURE TIME: 1:30 pm RETURN TIME: 3:30 pm
\$40 per person	
Includes: Tour Round trip transportation	
★ ADMIT ONE ★	
INVITE <u>ticket</u>	
N° D-030517	

PRE - CONFERENCE

YOGA
On The Hill

WEDNESDAY MAY 3, 2017	DEPARTURE TIME: 11:30 am RETURN TIME: 1:30 pm
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FREE

Includes: a unique yoga experience

★ ADMIT ONE ★

INVITE ticket

N° E-030517

PRE-CONFERENCE OPTION E

Wednesday, May 3 | 11:30 am - 1:30 pm

YOGA ON THE HILL

Join hundreds of yoga enthusiasts on the lawn of Parliament Hill for a free yoga session! Wednesday, May 3rd, weather permitting, is the first session of 2017! Join Lululemon and your OASIS colleagues for this unique experience.

A volunteer will accompany you from your hotel to the Hill and back.

NEED TO BRING: yoga mat and/or blocks, and water bottle

PRE-CONFERENCE OPTION F

Wednesday, May 3 | 2:00 pm - 4:00 pm

WORKSHOP: Mama Said Knock You Out

Paul Fleming VP, Fuel, Combustion Creativity / Researcher,
Henley School of Business, University of Reading

Research shows us that the right types of conflict are key to being more creative and producing better ideas. However, not everyone is comfortable with conflict, and it's our job to encourage it when it's appropriate. Borrowing analogies from the world of boxing, this workshop will help you to understand the types of conflict, your personal conflict styles, and give you some simple rules to successfully build conflict confidence in the ring. In this experiential workshop we break down the essential components of positive conflict into easily accessible and fun techniques, transforming you into a creative conflict master.

OBJECTIVES: Learn how certain types of conflict can accelerate your team's creative output; understand how tools and techniques can be applied to generating healthy conflict; and discover your own and others' personal conflict style and when to try to borrow another approach.

PRE - CONFERENCE

WORKSHOP
Mama Said Knock
You Out

WEDNESDAY MAY 3, 2017	TIME: 2:00 pm - 4:00 pm
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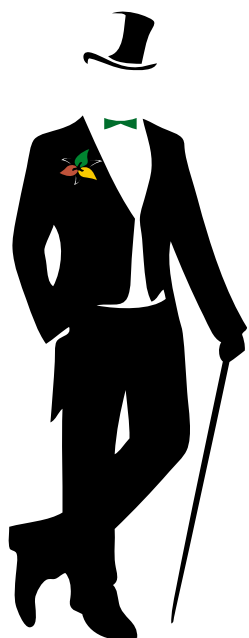
\$35 | per person

Presented by: **Paul Fleming**
Presented at: **Shaw Centre**

★ ADMIT ONE ★

INVITE ticket

N° F-030517



WELCOME DINNER with MOLLY JOHNSON

Wednesday, May 3

6:30 pm - 9:00 pm

Following a relaxing day of touring or golf or the spa – delegates of OASIS 2017 will enjoy finishing their day with an amazing dinner in the spectacular TRILLIUM ROOM at the Shaw Centre, followed by the musical stylings of Canada’s award-winning jazz vocalist *Molly Johnson*. Molly is a mother, singer-songwriter and philanthropist who has grown to become a Canadian icon in the jazz scene worldwide. Molly has been awarded the Queen’s Jubilee medal and in 2008 was honored with becoming an Officer of the Order of Canada. This will be an evening not to be missed! For more information, visit: www.mollyjohnson.com

GALA DINNER & AWARDS

Thursday, May 4

6:30 pm - 9:00 pm

We’re putting “on the ritz” to celebrate OASIS’ 20th anniversary! Amidst a backdrop of glitter and glam, delegates will experience a magical night with distinguished guests, special presentations and the honouring of the 2017 recipients of the following awards: *The Annie Oliver Award, President’s Scholarship, George Braithwaite Scholarship and Gerry Sutton Scholarship and for the first time, the OASIS Member Leadership Award.*

We invite you to don your best party attire for this evening. For those who wish to rent evening wear, visit either *Rent Frock Repeat* www.rentfrockrepeat.com for ladies’ evening wear or *Moore’s Clothing for Men* www.mooreclothing.com for gentlemen’s tuxedo needs.



4 \$500 PERFECT DAY Gift Certificates to be raffled!

Can you imagine ... a day with a wine sommelier or driving a race car, scuba diving or bungee jumping, sword fight lessons or Segway touring ... there is an experience waiting to thrill you!



“Perfect Day Experiences” www.perfectday.ca is an amazing collection of 500+ vetted experiences that can be pre-booked and enjoyed in the location and on the date of your choosing! Perfect Day Experiences has a dedicated team of customer experience experts who are available to guide you through the choices available and to assist with the arrangements.

TICKETS ARE: 1 ticket for \$5.00 or 3 tickets for \$10.00 or 10 tickets for \$20.00

Tickets can be purchased at the time of registration AND/OR are available onsite from identified volunteers!

This raffle is replacing the SILENT AUCTION typically held at OASIS conferences – we hope you will support this raffle generously!

CONFERENCE SCHEDULE

Wednesday, May 3

- 9:00 am – 5:30 pm Registration at Shaw Centre
- 9:00 am – 4:30 pm **A** - GOLF TOURNAMENT | *see page 3*
- 9:30 am – 12:00 pm **C** - RCMP TOUR | *see page 5*
- 10:00 am – 3:00 pm **B** - NORDIK SPA | *see page 4*
- 11:30 am – 1:30 pm **E** - YOGA | *see page 6*
- 1:30 pm – 3:30 pm **D** - BUS TOUR | *see page 5*
- 2:00 pm – 4:00 pm **F** - WORKSHOP | *see page 6*
- 5:30 pm – 6:30 pm Opening Reception in Exhibit Hall at Shaw Centre
- 6:30 pm – 9:00 pm Welcome Dinner | with **Molly Johnson** | *see page 7*

Pre-conference options:



Thursday, May 4 | *All events are being held at the Shaw Centre*

- 7:30 am – 8:30 am Breakfast
- 8:30 am – 9:10 am Opening Remarks and Greetings
- 9:10 am – 10:00 am Plenary Speaker | **Ron Tite** CEO, *The Tite Group*
How to Thrive in an Expression Economy



Low production costs, easy distribution, and suddenly, everyone's a creator. Consumers can now fill their day with content dedicated to their hobbies, passions, and the things that interest them most. For business, that's a problem. Consumers used to vote with their wallets. Now, they vote with their time. And you know who's winning the battle for time? Other consumers. Right now, your customers are more creative than you are. They're more innovative than you are. They're more authentic than you are. Often, they're even more helpful than you are. Ron Tite's humorous and insightful talk helps people learn how to win other people's time. Highlighting operational and personal innovation, authenticity, creativity and more, Ron teaches individuals how to act like customers by being more interesting and thus, win more of their customer's time.

OBJECTIVES: In the battle for time, your competition isn't the category leader – it's the consumers. It doesn't matter if you're selling a product, pitching a new idea, or trying to get a raise, your biggest challenge is getting a customer to willingly give you the time to do it.



CONFERENCE SCHEDULE

Thursday, May 4 | continued

- 10:00 am – 4:00 pm Exhibits – *view at your leisure*
- 10:10 am – 10:45 am Refreshments and Networking in Exhibit Hall
- 10:45 am – 12:00 pm CONCURRENT SESSIONS **1A – 1F**
- 12:00 pm – 12:40 pm Lunch for Delegates in Main Room
- 12:40 pm – 1:30 pm Coffee & Desserts in Exhibit Hall
- 1:30 pm – 3:00 pm International Café – *see inset for description*
- 3:00 pm – 3:30 pm Coffee Break in Exhibit Hall
- 3:30 pm – 4:45 pm CONCURRENT SESSIONS **2A – 2E**
- 4:45 pm – 5:30 pm Free Time
- 5:15 pm – 6:15 pm President's Networking Reception for Agency Board Members (*private function*)
- 5:30 pm – 6:30 pm OASIS 2018 Reception – *hosted by OASIS 2018 Planning Committee*
- 6:30 pm – 9:00 pm Gala Dinner and Awards Evening



Friday, May 5 | All events are being held at the Shaw Centre

- 8:00 am – 9:00 am Breakfast
- 9:00 am – 9:45 am OASIS Annual General Meeting
- 10:00 am – 11:00 am Plenary Speaker | **Lorraine Behnan** *ExpressionLab Communications Inc.*



Ignite Your Evolution

It is not enough to merely survive change; growth and evolution are necessities. Despite the rapidity and discontinuity of transitions you can take control of achieving professional excellence by practicing personal mastery: adjust attitudes and behaviors, exceed limits, choose wisely, act on opportunities, keep current on business practices and knowledge.

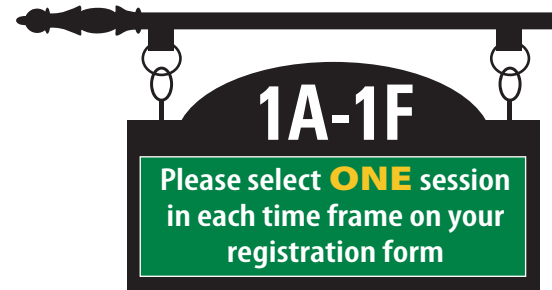
OBJECTIVES: Delegates will learn to transform old patterns to create best practices, view challenges as opportunities, merge personal strengths with professional goals, align with solution seekers, seek mentors and high achievers, communicate wisdom and best practices to others, cultivate creativity and resourcefulness, provide support to the team, nurture physical and mental wellness, and infuse healthy doses of humour into life.

- 11:00 am – 11:30 am Closing Ceremonies



CONCURRENT SESSIONS

Thursday, May 4 | 10:45 am - 12:00 pm



1A Disruptive Leadership

Sheila Simpson Consultant, Sheila Simpson & Associates
Chris Moss Consultant, Moss Leadership Consulting

Now, more than ever, our traditional problem solving and strategic planning processes are no longer working, and may truly be hurting our organizations. Today's leaders must be bold and face change head on with creativity, transparency and engagement. There are new skills we must learn to become more agile, flexible and innovative or our organizations are going to come to an end.

OBJECTIVES: This session combines new leadership skills, collaboration strategies, mindset shifts and design thinking. This workshop is not only for people in a leadership role, but also for those who aspire to shake things up and improve the impact that their organization is having in their community. We will work with the participants in a dynamic, engaging session that will bring leaders outside of their comfort zones where they will consider new ways of leading that just may fly in the face of what they are used to. We will provide time to learn and time to talk together about our new realities and co-create a better future for us all.

1B Real Costs for Real Outcomes

Dan Kershaw Executive Director, Furniture Bank

What the world needs now are Non Profits with HIGH IMPACT, not low overhead. Come listen to a different way to see the Overhead Issue. Furniture Bank is a living example that debunks the myth that charities should be penalized by how much they spend on "overhead". Take the first steps to developing your own "Overhead Manifesto" for your stakeholders.

OBJECTIVES: Our sector has the power to reframe the narrative around operating and administrative costs. Increasingly, funders are recognizing that these infrastructure costs are critical for nonprofits to operate sustainably and are changing their approach to allow for flexibility. Let's build on this momentum. Contribute to the dialogue by engaging in some myth-busting around administration costs and discussing alternatives to "low overhead."

1C Boost Your I+Q (Innovation & Quality) Using Creating Problem Solving Tools

Janeen Halliwell Director, People Minded Business
Jennifer Keilty-Friesen Director, People Minded Business

Thriving in today's world demands new thinking, creative ideas, and innovative solutions. In this highly experiential workshop, participants will be introduced to a variety of creative problem solving tools and techniques that are used by both private and public sectors worldwide to generate innovative solutions to today's challenges. If you are curious about innovation and how successful organizations and companies come up with new and novel ideas, this session is for you.

OBJECTIVES: Participants will become familiar with creative problem solving processes that spark new ideas; participants will be introduced to the People Minded Business proprietary I+Q system, and see how today's innovation is tomorrow's quality; and participants will leave the session with practical concepts, tools and techniques that they can start at their organizations tomorrow.

1D The Importance of Wellness

Yona Lunsky Clinician Scientist, Centre for Addiction and Mental Health

Promoting health and wellness is not the same thing as preventing illness. How do we promote wellness in the people we serve, their families, and ourselves?

OBJECTIVES: Creative examples of ways we can work differently in our agencies to include caregiver wellness as an explicit focus of the work that we do.

1E Legal Topics Impacting Non-Profits

Chuck Hofley Partner, Hicks Morley Hamilton Stewart Storie LLP

This presentation will cover emerging topics in labour and employment law that will mean the difference between surviving to thriving for organizations responding to such issues.

OBJECTIVES: The audience will learn about emerging topics such as accommodating an aging workforce, scent sensitivities, violence in the workplace by those we support, medical marijuana, and gender identity and gender expression.

CONCURRENT SESSIONS | continued

Thursday, May 4 | 10:45 am - 12:00 pm

1F **Living Well in Community: Continuing the Conversation about Housing and Support Services**

Karen Chan Assistant Deputy Minister, Ministry of Community and Social Services

Building on the momentum of the Minister's Housing Forum held in November 2016, this session will provide an update on some of the key themes and explore opportunities for potential next steps as we move towards a more inclusive, person-centred approach to housing and support services for adults with a developmental disability. This session will focus on the specific ways that MCSS and its community and inter-ministerial partners are working to build collaborative relationships across sectors to provide innovative housing and support services for adults with a developmental disability.

OBJECTIVES:

- Provide a brief overview of the many different MCSS housing initiatives for adults with a developmental disability and how they are inter-connected.
- Describe some creative community-driven housing initiatives that help adults with a developmental disability to live successfully in the community.
- Discuss the importance of taking a person-centred focus when developing innovative housing approaches and the importance of strong community connections.
- Consider the ways that agencies and other partners can help adults with a developmental disability to access a range of housing and support options and leverage a variety of resources to meet their housing and support needs.
- Identify some promising practices (e.g. of collaboration across sectors, partnerships between different agencies and innovative housing models from the Housing Task Force).
- Outline some key themes that came out of the Minister's Housing Forum and ask for feedback on the "what we heard" document.

CONCURRENT SESSIONS

Thursday, May 4 | 3:30 pm – 4:45 pm

2A **Simple, Nimble, Quick**

Paul Fleming VP, Fuel, Combustion Creativity / Researcher, Henley School of Business, University of Reading

It's a world full of scary buzzwords out there. "Disruptive innovation" leading to "transformational change" resulting in "agile organizations" (or alternatively stomach upset and stress). Many leaders feel confused and left behind knowing the majority of services will continue to be delivered by well-established organizations with the experience, people and resources on their side BUT in an environment where the rules are anything but certain. This sometimes provocative, no nonsense session challenges you to think differently about the change you need to be, uncovering the simple things that start-ups do to stay nimble and quick in a constantly changing world.

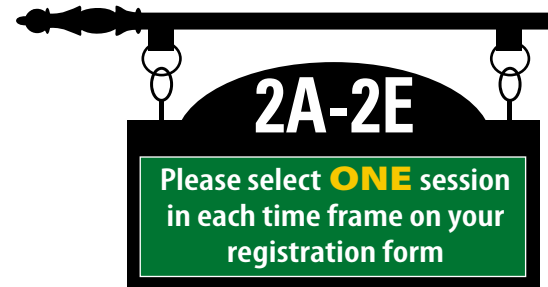
OBJECTIVES: Learn why the whole world, and not just community and social services, have got to get nimble and quick; understand the core elements of a nimble organization from what we know from new ventures; and discover simple ways to begin creating more nimble organizations.

2B **Community Engagement in Organizational Strategic Planning**

Martyn Beckett Assistant Deputy Minister, Ontario Ministry of Education

Organizational strategic planning both defines our priorities internally and speaks to our community externally. Effective planning integrates the hopes, desires, and dreams of the community so that the finished plan is relevant to the full community. Shared leadership and engagement of all voices results in a better plan where all parties can see themselves reflected.

OBJECTIVES: This interactive session explores the process undertaken in a large Ontario school district which developed a new process for gathering community voice to support the design of a new strategic plan. Additionally, the district leadership reconsidered the entire mission, vision, and values to develop a mantra statement which can be reflected in all district actions and can be remembered by all. Participants will be engaged by using an electronic tool to gather information "on the fly" during the session and will be able to use the tool at no cost in their home context. The process used and the finished product will be shared.



CONCURRENT SESSIONS | continued

Thursday, May 4 | 3:30 pm – 4:45 pm

2C Sparking Social Innovation within Our Organization

Andre Vashist *Director of Social Finance & Social Enterprise, Pillar Nonprofit Network*

Pillar Nonprofit supports non-profit member organizations in fulfilling their missions in our community, while also making connections for community impact. Pillar believes fostering social enterprise, social innovation and social finance cross-sector collaboration are key strategic priorities in building stronger and more inclusive communities.

OBJECTIVES: Learn about how social innovations taking place in the for-profit, non-profit and public sectors can collide to spark new ways of thinking that solve existing challenges. Gain knowledge about how to achieve social or environmental outcomes and maximize revenue through social enterprise. Hear how mobilizing private capital through investments in social enterprises, charities and other impact-focused organizations that deliver a social dividend and an economic return to achieve social and environmental goals. Also learn about designing and facilitating a rigorous process that takes a diverse group of people on a journey to understand, co-create, and prototype solutions together. Then, we take solutions that work and help them scale to affect greater change.

2D Managing the Operations & Legal Considerations of Individualized Funding Models

Brendon Pooran *Founder and Principal Lawyer, Pooran Law*

Xavier Noordermeer *Executive Director, Community Living Windsor*

This session will explore the development and implementation of legal frameworks for agencies delivering individualized and direct funding models. Brendon and Xavier will provide an overview of the various individualized funding offerings currently being delivered by agencies. These service delivery models include: Fee for service arrangements (using Passport, Individualized and Direct Funding resources), Passport administration services and Brokerage services.

OBJECTIVES: By sharing CLW's experience, participants will hear about the effectiveness of some of these models and their Purchase of Service procedures for Individualized and Direct funding. An overview of the legal issues and risk management considerations that go into operationalizing the various models will be provided, including:

- Contracting with individuals, families and self-directed support organizations (i.e. microboards, arohas)
- Impact of QAM and the Social Inclusion Act
- Potential conflicts of interest
- Managing organizational risk
- Labour and employment implications
- Families' influence on staffing
- Informing families of staffing options (employees versus independent contractors)
- Implications on unionized workforces
- Consent, capacity and legal-decision making matters

2E Integrative Thinking

Nogah Kornberg-Rotman *Associate Director, I-Think Initiative*

Integrative Thinking can help leaders find creative solutions to the problems they face every day. Integrative Thinking, at its core, is about working to create a new idea when faced with competing or clashing alternatives. Rather than simply choosing between opposing models, integrative thinkers seek to leverage the tension of opposing ideas into new and better possibilities. Using Integrative Thinking as a guiding theory, this session is designed to help leaders make better decisions more of the time.

OBJECTIVES: An introduction to Integrative Thinking as a guiding theory that offer leaders an experience with a new process for creative problem solving.

We are creating a "RECHARGE ZONE" just for you!

What is a Recharge Zone? – It is a quiet, common space where you can:

- sit quietly to contemplate what you're learning
- pull up a yoga mat and do a few guided stretches
- learn some mindfulness and meditation techniques
- grab a refreshing flavoured water






CONFERENCE VENUE

Shaw Centre
55 Colonel By Drive
Ottawa, Ontario K1N 9J2
www.shaw-centre.com

Centre **Shaw** Centre

The Shaw Centre is an architectural icon in the heart of downtown Ottawa, Canada's capital. Within walking distance of national sights, historic landmarks, the luxurious Rideau Centre and our partnering hotels, the Shaw Centre will be the centre of OASIS 2017!



OTTAWA 2017



www.ottawa2017.ca

In 2017, Canada celebrates 150 years as a nation! It's going to be a special year of national pride for every Canadian.

Hosting OASIS 2017 in Ottawa – in the midst of this special birthday year – will provide experiences and celebrations to be remembered for a lifetime! Signature events will bring the city to life, while ongoing legacy projects will change the Capital's urban landscape. Ottawa 2017 will feature immersive and moving experiences that will complement national celebrations!

Join us – it is sure to be an amazing opportunity to stay and play in Ottawa in 2017!

EXHIBIT HALL

OASIS is extremely pleased to have the ongoing support of a variety of agencies and companies every year in the Exhibit Hall. Attendees are able to learn about leading edge technologies, hear about new services and initiatives, try out new equipment and resources, and so much more! We look forward to a full and vibrant Exhibit Hall at OASIS 2017.

In addition to leaving this year's Exhibit Hall open all day on Thursday, we are pleased to offer the following dedicated viewing times:

Wednesday, May 3	5:30 pm – 6:30 pm
Thursday, May 4	10:10 am – 10:45 am
	12:40 pm – 1:30 pm
	3:00 pm – 3:30 pm

OASIS 2017 SPONSORS | confirmed as of March 28, 2017

Titanium Arthur J. Gallagher Canada Limited

Platinum Ministry of Community and Social Services

Gold MedPro Direct
Hicks Morley Hamilton Stewart Storie

Silver Jones DesLauriers Insurance Management Inc.
Cowan Insurance Group
Darts Solutions Inc.
Filion Wakely Thorup Angeletti LLP
Surgenor National Leasing Ltd.

Bronze Surge Learning
AFIMAC Global (Canada)
MyCommunityHub.com
Durward Jones Barkwell & Company LLP

Patron ComVida
Remedy Rx Specialty Pharmacy
Community Services Benefits Trust
Emond Harnden LLP

Sponsorship Cartesia

To receive the Sponsorship Prospectus and Exhibit Program – please connect with Sharon Lapointe at sharonl@innovcc.ca

ACCOMMODATIONS

Being in the heart of the nation’s capital during our country’s 150th birthday celebrations is going to be an exhilarating experience. To accommodate our conference attendees and exhibitors – in addition to the host of other activities going on in the city – three host hotels have been chosen to reflect a variety of price points and accommodation features for our OASIS 2017 delegates. We encourage everyone to explore all 3 options – taking note of the various cut-off dates – and make your arrangements at the earliest date possible. Accommodations in Ottawa in 2017 are at a premium – and we hope that having these alternatives will allow you to maximize your experience and finances.

See page 15 for hotel map locations | Please note that shuttle bus service will be provided at regular times to/from each hotel.



NOVOTEL OTTAWA

33 Nicholas Street, Ottawa, Ontario K1N 9M7

www.novotelottawa.com

Telephone for Reservations:
613-230-3033

Group Code: **271701 / OASIS Conference 2017**

SUPERIOR KING BEDROOM | single or double occupancy
\$249.00 per night + applicable taxes

Room Block Cut-Off Date (if block not filled previously):
MARCH 22, 2017



LES SUITES HOTEL OTTAWA

130 Besserer Street, Ottawa, Ontario K1N 9M9

www.les-suites.com

Telephone for Reservations:
1-800-267-1989 or 613-232-2000

Group Code: **OASIS17**

PREMIERE ONE BEDROOM SUITE
\$199.00 per night + applicable taxes

PREMIERE TWO BEDROOM SUITE
\$299.00 per night + applicable taxes

Room Block Cut-Off Date (if block not filled previously):
MARCH 31, 2017



LORD ELGIN HOTEL

100 Elgin Street, Ottawa, Ontario K1P 5K8

www.lordelginhotel.ca

Telephone for Reservations:
1-800-267-4298 or 613-235-3333

Group Code: **170502oasi**

TRADITIONAL ROOM | single or double occupancy
\$275.00 per night + applicable taxes

Room Block Cut-Off Date (if block not filled previously):
APRIL 8, 2017

REGISTRATION INFORMATION

OASIS 2017

CONFERENCE FEES

Member Rate \$495 | per person

Non Member Rate \$635 | per person

Above rates include:

Wednesday

Dinner & Entertainment

Thursday

Gala Dinner & Awards

Additional dinner tickets

per evening \$100 | per person

PRE-CONFERENCE FEES

A - Golf Tournament \$95 | per person

B - Nordik Spa \$80 | per person

C - RCMP Tour \$20 | per person

D - Bus Tour \$40 | per person

E - Yoga FREE

F - Workshop \$35 | per person

Register and submit electronically using the interactive registration form at ...



Please complete all sections of the registration form, including pre-conference choices and concurrent session selections.

- You will be emailed a confirmation letter/receipt.
- All registrations must be received by **FRIDAY, APRIL 14, 2017** – unless the event has been completely filled prior to this cut-off date.
- Delegate substitution is permitted until April 21, 2017, but sharing a registration is not permitted.
- Full Conference fees include: delegate kit, 2 breakfasts, 1 lunch, 2 dinners, refreshment breaks, exhibits, annual general meeting and educational sessions.

NOTE | *Daily registration rates and/or shared registrations are not available*

Accessibility Services: Please identify any accommodations needed for accessibility at the conference. Participants with accessibility needs will be approached by the Conference organizers to ensure appropriate needs and services are addressed and provided.

Dietary Restrictions: Gluten free and vegetarian food options will be available at all food events during the conference. Where other special meal requests are required and requested at the time of registration, there will be an additional cost to the participant. Participants with special meal requests will be approached by the Conference organizers to ensure appropriate dietary needs are provided.

Cancellations: Any cancellations must be received in writing prior to Friday, April 14, 2017 at susanm@innovcc.ca. A \$50 administration fee will apply regardless of the status of payment. Registrants who fail to attend the program or cancel after the deadline date shall be responsible for the full fee. There is no charge for delegate substitutions.

Privacy Statement: Registration information is collected to process registrations and payments for educational events that correspond with registered delegates, and to publish delegate lists for event participants. If you do not wish to have your registration information used for these purposes please indicate this on the registration form.

Consent to Use of Photographic Images: Registration and attendance in OASIS Conference constitute an agreement by the registrant for OASIS to use the registrant's image in photographs.

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