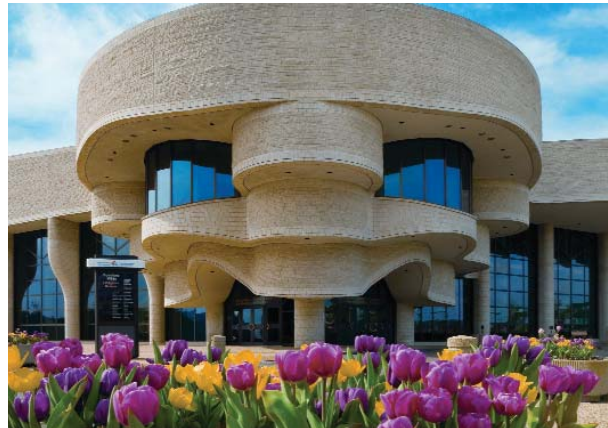
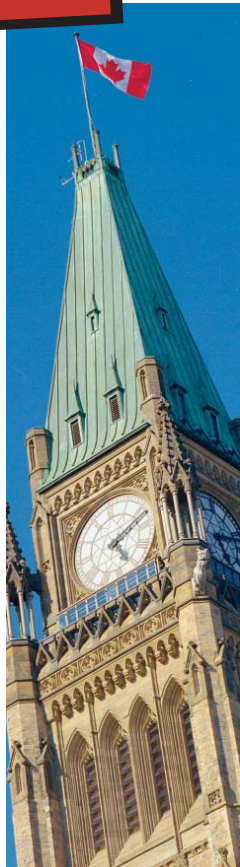
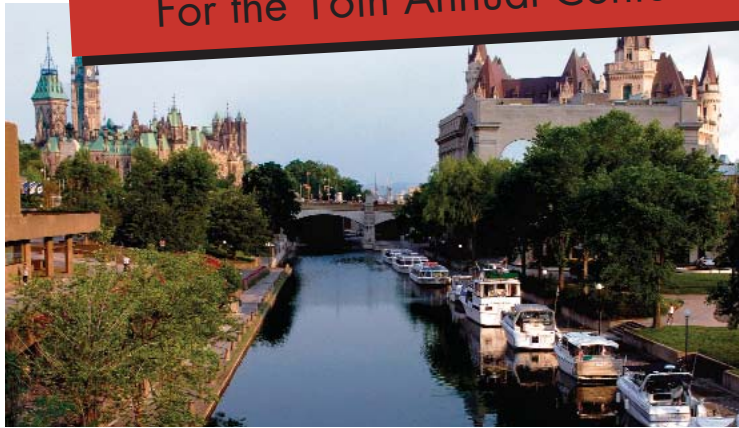



Join Us in the National Capital Region
For the 16th Annual Conference



Putting Our
Best Foot
Forward

 OASIS | May 8-10, 2013 | The Westin Ottawa

OASIS: Ontario Agencies Supporting Individuals with Special Needs

We invite you to attend...

The National Capital Region invites you to **Put your Best Foot Forward** at the 2013 OASIS Conference!

OASIS will be hosting its 16th Annual Conference May 8-10, 2013 in the heart of beautiful downtown Ottawa, Ontario, at the award winning Westin Hotel.

Ottawa hosted the OASIS Conference in 2003 and we are very excited to be welcoming you back – where we have been **Putting Our Best Foot Forward** to ensure the 2013 conference is unforgettable! Come and enjoy three super charged days of excitement and surprises!!!

The conference kicks off with a very special Welcoming Evening held at the Canadian Museum of Civilization located on the banks of the Ottawa River, with spectacular views of Parliament Hill and the Ottawa city skyline. We will have an unique MC for the evening, one who will share with us challenges of the past as well as the history of the region.

From the Welcoming Evening to our Closing Keynote, your days will be filled with engaging keynote speakers and high quality educational workshops. As the National Capital region is bilingual, we will be recognizing this by hosting two sessions in French (as detailed in the Registration package). In addition, portions of the welcoming remarks will also be bilingual. At Thursday's Awards Dinner, we will present for the first time, the President's, George Braithwaite and Gerry Sutton Scholarships. With more than a few surprises thrown in, the three day experience will have you engaged, learning and laughing!

Ottawa is a beautiful city and with the Westin Hotel in the heart of Ottawa on the Rideau Canal, please remember... all work and no play makes for a long day. Whether it is taking a bus tour of the city, golfing, spending the day at the Nordik Spa, shopping, attending the Tulip Festival or sightseeing on your own – it is our hope this conference leaves you reenergized for work so YOU can **Put Your Best Foot Forward!**

We look forward to seeing all of you at this year's conference – so register today!! And don't forget your **RED** shoes

Jocelyne Paul
Executive Director
Ottawa-Carleton Lifeskills Inc.
Conference Chair



LETTRE INVITATION AU CONGRÈS OASIS 2013

La région de la Capitale nationale vous invite **à vous mettre en valeur** au congrès de 2013 d'OASIS!

C'est à l'hôtel Westin que l'Agence de l'Ontario pour les personnes ayant des besoins spéciaux (OASIS), vous accueillera à son 16^e congrès annuel qui se déroulera du 8 au 10 mai 2013. Cet hôtel de renommée est situé au cœur du centre-ville d'Ottawa, en Ontario et son emplacement idéal en fait l'endroit tout désigné pour y séjourner!

La ville d'Ottawa fut l'hôte du dernier congrès d'OASIS qui s'est tenu en 2003. Nous sommes heureux de renouveler cette expérience à nouveau avec vous – **où nous nous mettrons en valeur** afin de vous faire vivre un congrès des plus inoubliables! Venez profiter de trois magnifiques journées riches en émotions et en surprises! Le congrès débutera par une soirée d'accueil qui se déroulera au Musée canadien des civilisations, situé sur les rives de la rivière des Outaouais avec une vue spectaculaire sur la colline du Parlement et sur la ville d'Ottawa. Un maître de cérémonie des plus intéressants animera la soirée et partagera avec vous des expériences du passé et l'histoire de la région.

De la soirée d'accueil au discours de clôture, vos journées seront remplies par des ateliers de formation de haute qualité, animés par des conférenciers de renom. Puisque la région de la Capitale nationale est bilingue et que nous en sommes très reconnaissants, nous avons organisé deux ateliers en français, telles que mentionnées dans la pochette d'inscription. De plus, le mot de bienvenue sera partiellement bilingue. Au souper de remise des prix du jeudi 9 mai, nous présenterons pour la première fois, les récipiendaires des bourses du président, soit Monsieur George Braithwaite et Monsieur Gerry Sutton. De nombreuses surprises sont prévues au programme lors de cet événement et occuperont bien votre emploi du temps. Développement de connaissances et plaisir sont garantis!

Ottawa est une belle ville qui regorge d'activités et surtout de par la situation géographique de l'hôtel Westin, au Coeur d'Ottawa, aux abords du canal Rideau, près des attraits touristiques. Rappelez-vous... beaucoup de travail et peu de loisirs sont synonymes de longues journées, ce que nous ne voulons pas vous faire vivre. Au contraire, joignez l'utile à l'agréable, profitez d'un tour de ville d'Ottawa, jouez au golf, magasinez, participez au Festival des tulipes sans oublier la détente d'une journée au spa Nordik pour vous revivifier afin que le **meilleur de vous-même** rayonne tout au long de l'année à venir!

Nous avons hâte de vous accueillir à ce congrès 2013 d'OASIS et pour ce faire, nous vous invitons à vous inscrire dès aujourd'hui! N'oubliez pas vos chaussures **ROUGES!**

Jocelyne Paul
Directrice générale
Ottawa-Carleton Lifeskills, Inc.
Présidente du congrès OASIS 2013
Conference Chair

Experience

The National Capital Region

Social Options



Golf Tournament

Club de golf Hautes Plaines
75 de la Citadelle Ave. Gatineau, Quebec
Wednesday, May 8, 9:30 am (Shotgun)



Only 10 minutes from downtown Ottawa, Club de golf Hautes Plaines has the most exciting topography of any club in the National Capital Region. Built in 1983 and redesigned by

acclaimed Montreal architect Graham Cooke, the tree-lined fairways and numerous bunkers challenge players to think strategically and take risks.

- Best Ball Format
- Contests for prizes!
- For golf rentals please contact the course at **819-770-5557** or online at <http://enhautesplaines.clublink.ca>

Complimentary return bus transportation will be provided from the Westin to the course. Departure 8:30 am, return 3:30 pm.



Trolley Tour

Wednesday, May 8, 1:00 pm – 2:30 pm



A delightful combination of entertainment and transportation... Climb onboard a Trolley Bus and enjoy a fully narrated, fun-filled tour! Turn back the pages of history and see how Ottawa became the National

Capital. Our Trolley Bus tour allows you to enjoy the Byward Market, the marina's, the museums, the embassies, the Parliament buildings, the Ottawa river rapids, the water falls and so much more during this 90 minute tour... sightseeing at its finest!



Nordik Spa Nature

15 Chemin Nordik, Chelsea, Quebec
Wednesday, May 8, 10:00 am – 2:00 pm



Nordik is the largest Scandinavian spa in North America. Located in the heart of nature, bordering on Gatineau Park, where relaxation techniques that originated in northern countries are practised.

The centre includes hot tubs, a Finnish sauna, steam bath, Nordic, cold and temperate baths and a recent addition, the Källa pool, a large salt water pool dug 5 meters deep into the rock. The Källa pool is the second of its kind built in the world, the other being in Switzerland. For more information on the Nordik Spa, as well as a variety of massages and body treatments available, visit www.lenordik.com.

2 discounted packages are offered to OASIS delegates:

- Access to baths and Nordik lunch
- Access to baths, Nordik lunch and access to Källa pool

Complimentary bus transportation will be provided from the Westin to the spa. Departure 9:30 am, return 2:30 pm.

Please note the above packages include 2 towels, a water bottle, 1 bathrobe, a locker to lock personal effects and lunch tip. **Please bring your own swimsuit and sandals.** If you wish to book any massages or body treatments, go online at www.lenordik.com or call the spa directly at **819-827-1111** and pay for them directly. Show your conference confirmation letter or conference badge at the Spa for 10% off on massage or body treatments.

Please select these packages on the registration form.

What Red Shoe Fits Your Foot?

Walk Around Tours

There is a lot to do and see in Ottawa at your leisure. Stop by the OASIS registration desk and pick up some information on the great sites to experience in Ottawa for a self-directed tour!



The Socialite

Visit the National Art Gallery, National Arts Centre.



The Naturalist

Visit the Tulip Festival, Walk Along the Canal.



The Explorer

Rideau Shopping Centre, Byward Market, Visit Canadian Museums.

Conference Schedule

**Register Early
and select your workshop choices**

Wednesday, May 8, 2013

8:30 am – 5:30 pm

Registration Desk Open

9:30 am – 3:00 pm

Golf Tournament – Club de golf Hautes Plaines
(Shotgun 9:30 am)

10:00 am +

Walk Around Tours

10:00 am - 2:00 pm

Nordik Spa Experience

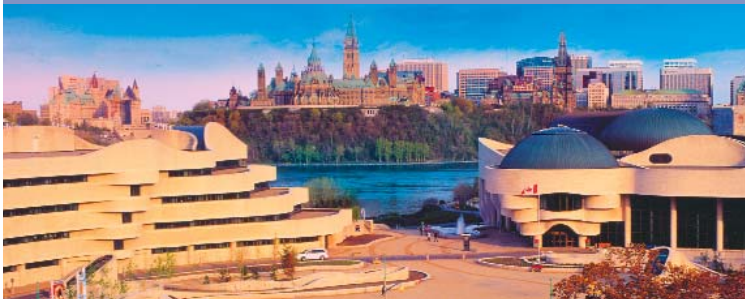
1:00 pm - 2:30 pm

Trolley Bus Tour

5:30 pm

Transportation from the Westin Ottawa to the Canadian
Museum of Civilization

5:45 pm – 9:30 pm



Reception and Dinner at the Canadian Museum of Civilization

(Dress Code: Business Casual)

Return transportation provided



*Putting Our
Best Foot
Forward*

Thursday, May 9, 2013

7:00 am – 5:00 pm

Registration Desk Open

7:30 am – 8:30 am

Buffet Breakfast and Visit Exhibits

8:30 am – 9:00 am

Opening Remarks and Greetings

Conference Chair: Jocelyne Paul

OASIS President: Jane Joris

9:00 am – 10:00 am



Keynote Jim Pealow

Knowledge: The GPS to Moving Along Pathways to Success

Boards and Staff are looking for successful outcomes for their organizations. There are many choices in direction and each direction provides multiple paths. Along

each path there are challenges and/or opportunities. Preparing for the journey requires you to put your best foot forward. This means you must be focused, timely, and able to reference the knowledge necessary to make sound decisions.

This keynote speaker has "been there and done that", and is one of Canada's key Knowledge Brokers in not-for-profit leadership and management. He will share practices and tools that will help you to understand your journey, and determine where you want to go and how you can address the challenges and opportunities along the way.

Jim Pealow, MBA, CMA, CAE, CMC is a seasoned executive and has served as chief staff officer and chief volunteer leader in a number of associations. He is a researcher, writer, instructor/coach, author, speaker and consultant in association leadership and management. He was involved in the development and delivery of the Certified Association Executive® Program, and is the author and/or co-author of six books on association management. Jim is Managing Partner of Association Management Consulting and Evaluation Services.

10:00 am – 10:45 am

Refreshments

Visit Tradeshow and Silent Auction

CONCURRENT WORKSHOPS

10:45 am – 12:15 pm

1 Role of the Board in Leading Change

The boards of not for profit organizations have a key role to play in helping to deal with the issues and challenges facing their organizations. Not only must boards carry out their fiduciary duties to a high degree of effectiveness, they must add value in assisting the organization to adapt to its ever changing environment. This session will examine the role of the board in leading change.

Dr. Jim Nininger, Member of the Board of Management of the Canada Revenue Agency

2 Workplace Investigations

This workshop will focus on essential investigation skills required to investigate workplace incidents including:

- Health and Safety complaints
- Bill 168 Workplace Harassment and Violence complaints
- Discrimination and Harassment complaints under the Human Rights Code
- Employee misconduct, such as suspected sick leave abuse or time theft

Included will be comprehensive instruction and tips about how to:

- organize and conduct an efficient and effective investigation
- get the most (and best) information out of the witnesses
- collect, use and assess evidence, including electronic evidence
- avoid claims and allegations that the investigation is flawed, biased or breached privacy
- best ensure that your investigation will hold up under the scrutiny of a decision maker
- write the report and conclude the investigation

Charles V. Hofley, Partner; Leanne Fisher, Associate; Hicks Morley Hamilton Stewart Storie LLP

3 Collaborating for Impact: Communities on a Path to Change

This workshop will provide participants with an overview of how communities are focusing on a collective impact approach for their community change initiatives. Examples across a variety of sectors will be shared. Participants will gain an understanding of the collaboration continuum and learn about the conditions which need to be in place to achieve a collective impact on community change.

Liz Weaver, Vice President; Tamarack – An Institute for Community Engagement

4 Jumping Feet First into Fundraising: Tips, Strategies and Trends for Successfully Raising Funds

Fundraising can be daunting. This session will provide a 'no non-sense' look at fundraising. Direct mail appeals, monthly giving programs, major gift solicitations, capital campaigns and planned giving are important aspects of any fundraising program. If you are a fundraising rookie or veteran, you will get a first-hand look at important trends, essential analytics and realistic strategies in this sector.

Samantha Laprade, Director of Advancement; Boys and Girls Club of Ottawa

5 The Integration of Social Service Organizations: Benefits and Challenges

Surrey Place Centre and the Ontario Foundation for Visually Impaired Children (OFVIC) successfully consummated a voluntary integration of programs and services, under a single organization, Surrey Place Centre. By combining services of the two organizations efficiencies in resource allocation, enhanced staff expertise in children services, and improved seamless service delivery to children, youth, and adults with developmental disabilities, autism and/or visual impairment were created.

Even though each amalgamation will have its own unique challenges, the experience will shed light on those common challenges that need to be negotiated carefully when considering an integration project. Specifically, this session will address the key elements to consider when embarking on an integration of two organizations, including a review of financial, human resource, organizational culture and program integration to point out its significance, benefits and challenges. This review can serve as a due diligence check list for other organizations in carrying out similar integration exercises in the future.

Elizabeth Scott; April Cornell; Ken Chan; Surrey Place Centre

6 L'excellence est rare : mesurer les résultats pour rendre service

Règle générale, l'intervention donne des résultats moyens/médiocres, mais il y a des facteurs qui contribuent à améliorer les résultats des clients. Cette présentation de 90 minutes permettra aux participants de saisir les éléments de la qualité de l'intervention qui en définitive se découvrent dans la mesure des résultats. Les implications pour les gestionnaires, les cadres supérieurs et le conseil d'administration seront décrites.

Raymond Lemay, Executive Director; Valoris for Children and Adults of Prescott-Russell



12:30 pm – 1:30 pm

Lunch

Visit Tradeshow and Silent Auction

1:30 pm – 2:30 pm



Keynote: Brian Thwaits, Brain Trainer

Train Your Brain

This provocative and enlightening presentation will give that three-pound organ inside your head an adjustment that you'll never forget. It's a memorable and

entertaining take on the latest information from the disciplines of brain research, learning theory and the communication field. The great news is that, by using our brains better, we can significantly enhance the way we think, learn and communicate – both personally and professionally.

Brian Thwaits shows people how to enhance their learning, communication, creativity, and problem-solving and thinking skills. As an engaging and entertaining “brain trainer,” Thwaits’s sessions tap the latest brain research and learning theories to suggest—in fun and delightful ways—innovative and practical approaches to handling issues within the workplace and in our personal lives.

A former educator, with over 25 years of teaching and training experience, Thwaits is the author of *The Big Learn: Smart Ways to Use Your Brain*. In showcasing ongoing studies and phenomenal technological advances that brain research has uncovered, the book challenges conventional wisdom about how we truly use our minds.



CONCURRENT WORKSHOPS

2:30 pm – 4:00 pm

7 Your Best Legal Footwear: Understanding the Power of Attorney/Guardianship Issues that Affect Those You Serve

The right to make decisions for ourselves is fundamental and not lightly interfered with. There are times, however, when others must make decisions for us. During such times, the concept of capacity arises. This brings with it a myriad of questions including:

- What is the legal definition of capacity and who decides?
- Doesn't a parent automatically get to make decisions for a mentally incapable child even if that child is 18 years or older? If not the parent, then who?
- If an individual might not have capacity, can they instruct you? If not, then who?

It is often an Attorney (substitute decision-maker) or court-appointed Guardian who makes decisions for someone who cannot make decisions for themselves. To gain a full understanding of the Power of Attorney/Guardianship issues which affect individuals you support, jump in with both feet as the following topics are explored:

- The two types of Powers of Attorney (POA's) and how they differ
- The differences between POA and guardianship
- The governing legislation such as *Health Care Consent Act, Substitute Decisions Act*
- Hierarchy of authority (who is called upon to make decisions)
- How decision-making authority changes when a child turns 18 and how to help parents who may be unprepared for the changes
- When a capacity advisor is required
- The duties and responsibilities of a POA/guardian
- Dueling POA's (to whom do you listen?)

Donna Neff, Lawyer and Certified Specialist in Estates and Trusts Law; Neff Law Office Professional Corporation.

8 Collective Impact: Practical Lessons and First Steps

How do we know our efforts are really making an impact on the community? Using Collective Impact as a framework, participants will gain an understanding of how to develop a common agenda, identify those measures that will keep them on track, focus on activities that drive the goal forward, learn about the importance of communication and the role of backbone supports. In this interactive workshop, participants will learn about the principles behind collective impact and identify practical first steps they can take back to their organizations and community to enhance impact.

Liz Weaver, Vice President; Tamarack – An Institute for Community Engagement

(please select one on registration form)

9 Demystifying Controlled Acts and Acts of Daily Living

This session will address the issues and growing concern of performing acts that have traditionally been the responsibility of registered health care professionals. The difference between controlled acts that can be taught and controlled acts that must be delegated will be covered along with how the Regulated Health Professions Act defines acts of daily living. We will outline necessary policies and procedures for ensuring provincial guidelines are met and how to advocate for community supports. The session will address the role, responsibility and liability of the teaching professional, the agency, as well as the unregulated care provider who is performing the act. To wrap up the session, a framework for teaching controlled acts and monitoring continuing competencies will be presented along with a look at a standardized training program for controlled acts which has been launched in the Ottawa area.

Lauri Cox, Director of Operations & Client Care; The Ottawa Rotary Home

10 The Promise of Social Enterprise: Financial Sustainability and Social Impact

Non-profit organizations are struggling to make ends meet as they aim to fulfill the needs of more and more beneficiaries with fewer means. At the same time, their funders are asking for more accountability for the way they spend their money and the results they achieve. Social innovation and social entrepreneurship are emerging as promising new ways to enhance non-profits' financial sustainability while increasing their social impact. In this presentation we will explore concepts such as social business, social enterprise and impact investment. The presenter will share examples from Ontario and elsewhere in the world, highlighting best practices and watch-outs.

François Couillard, President; Strategies & Direction Consultants, Ottawa

11 Organizational Relationships - Community Partnerships- Individual Lives

The number and quality of relationships and community partners an organization has is a reflection of the strength of the association. Relationships make us stronger both as an individual and as an association.

Organizations with strong community relationships are better able to recruit and retain qualified staff and volunteers, increase fundraising capacity, build brand awareness and, ultimately, enhance the lives of the individuals they support. This session will examine how Community Living Mississauga works towards transforming community partnerships and organizational relationships into meaningful opportunities for individuals who have an intellectual disability. The presenters will highlight how Community Living Mississauga's Quality and Community Development Team provides leadership to their organization as they journey towards building social capital for all stakeholders. Also covered will be the Team's

approach to developing meaningful partnerships with individuals, local businesses, corporations and community groups through Resource Development, Volunteer Services and Communications. The session will utilize case studies, exercises and participant interaction to demonstrate how building social capital as an organization will lead to a more welcoming and inclusive community.

Debbie Moffatt, Director of Quality and Community Development; Brett Paveling, Manager of Communications; Jamie Curran, Manager Outcome Support Team; Joanne O'Connor, Manager Volunteer Services; Sara Dias-Mendoza, Manager Resource Development; Community Living Mississauga

12 Enquêtes en milieu de travail

L'atelier aura comme thème les compétences essentielles nécessaires pour faire enquête sur les incidents pouvant survenir en milieu de travail, dont :

- Plaintes de santé et sécurité au travail
- Plaintes en vertu du projet de loi 168, en ce qui concerne la violence et le harcèlement au travail
- Plaintes de discrimination et de harcèlement en vertu du Code des droits de la personne
- L'inconduite par des employés, tels les cas soupçonnés d'abus de congé de maladie ou d'abus de productivité pendant les heures de travail

Les participants bénéficieront de conseils pratiques et de démonstrations sur comment :

- Organiser et mener une enquête de façon efficace
- Obtenir le plus de renseignements possible des témoins, et en assurer la qualité
- Rassembler, utiliser et évaluer la preuve, incluant la preuve électronique
- Éviter les allégations voulant que l'enquête soit empreinte d'erreurs, fasse preuve de préjugés ou porte atteinte à la vie privée
- Assurer, le plus que possible, qu'un tribunal appelé à examiner le processus d'enquête en soit satisfait
- Rédiger le rapport et conclure l'enquête

Charles V. Hofley, Partner; Hicks Morley Hamilton Stewart Storie LLP

5:30 pm – 6:30 pm

Reception

Hosted by OASIS Conference Committee 2014 (London)

6:30 pm – 9:00 pm

Dinner and Awards Program

- Annie Oliver Award
- Inaugural presentation of:
 - President's Scholarship
 - George Braithwaite Scholarship
 - Gerry Sutton Scholarship



Friday, May 10, 2013

8:00 am – 9:00 am
Buffet Breakfast

9:00 am – 10:00 am
OASIS Annual General Meeting

10:00 am – 11:00 am



Closing Keynote: Alvin Law
Putting His Best Feet Forward

"Putting His Best Feet Forward" couldn't be a more appropriate title for Keynote speaker, Alvin Law, and the link to our conference theme is no surprise. Alvin was born without arms, one of Canada's first

"Thalidomide Babies". The morning sickness medication may have damaged their bodies, but the emotional turmoil far exceeded any physical challenges. Yet, Alvin is an award winning musician, best-selling author and a member of Canada's Professional Speakers Hall of Fame. He is the definition of Triumph in the face of Tragedy. How did he do it? Don't miss a presentation that has been seen by over two million people around the globe and been inspiring groups since 1981.

OASIS would like to thank and recognize the following sponsors to date:

Presenting Sponsor:



Opening Reception Sponsor:



Lunch Sponsor:



Delegate Bag Sponsor:



Product Sponsor:



Breakfast May 9 Sponsor:



Hotel Accommodations

The Westin Ottawa, 11 Colonel By Drive, Ottawa

Located on the Rideau Canal adjacent to Rideau Centre Shopping Mall, the Westin Ottawa offers direct access to all the allures of Canada's capital city, from its thriving businesses to its many cultural diversions. Features include the WestinWORKOUT® Fitness Studio, squash court, and indoor saltwater pool. Refreshing and bright, the guest rooms bring modern design and technology to your fingertips. Contemporary furnishings, environmentally friendly features, and stunning views create a space that leaves you feeling instantly soothed.

A block of rooms is on hold for OASIS Delegates. Please call 1-800- 937-8461 and quote OASIS CONFERENCE code GOCL7, and book your room by April 7, 2013 to be guaranteed a room at these rates. Room rates are: traditional room \$195 + taxes, Premium room \$205 + taxes, Deluxe Room, \$245 + taxes.

Please note that an early departure fee of \$100 will apply if an attendee checks out prior to the confirmed check out.

Please note: Rooms for Tuesday May 7

Hotel requirements for the evening of Tuesday, May 7, 2013 at the Westin were more than anticipated and the hotel is sold out.

A block of rooms is on hold for May 7 only, at the nearby **Courtyard by Marriott Ottawa Downtown**. Room rate is \$189 + taxes for single/double. Please call 613-241-1000 or 1-800-341-2210 and quote code OACC and book your room by March 24, 2013.

As well you may also contact other local hotels to book a room for Tuesday, May 7, 2013, however please note that there is no group rate:

- The Lord Elgin, 613-235-3333
- Novotel Ottawa Hotel 613-230-3033.



Registration Information

Register Today!!
www.oasisonline.ca

Register using the interactive registration form at www.oasisonline.ca and submit electronically. Please complete all sections of the registration form, including concurrent session choices.

- You will be emailed a confirmation letter/receipt and directions to the hotel.
- All registrations must be received by Friday April 19, 2013.
- Delegate substitution is permitted, but sharing a registration is not permitted.

PRICING

Full Conference

Note: Daily registration rates and/or shared registrations are not offered.

OASIS MEMBERS:

Package A: Conference Only	\$450
Package B: Conference & Golf	\$545
Package C: Conference & Nordik Spa 1	\$518
Package D: Conference & Nordik Spa 2	\$546
Package E: Conference & Trolley Tour	\$475

NON-MEMBERS:

Package A: Conference Only	\$595
Package B: Conference & Golf	\$690
Package C: Conference & Nordik Spa 1	\$663
Package D: Conference & Nordik Spa 2	\$691
Package E: Conference & Trolley Tour	\$620

Additional Tickets:

Wednesday Reception and Dinner	\$125
Thursday Reception and Awards Dinner	\$100
Golf Tournament	\$95
Nordik Spa 1	\$68
Nordik Spa 2	\$96
Trolley Tour	\$25

TRAVEL DISCOUNTS

Via Rail

A 10% discount is available for OASIS 2013 Conference delegates with VIA Rail, for travel booked May 5 to May 13, 2013. Fare applies to a maximum of two passengers per booking. Some restrictions apply. To book your VIA Travel please click on www.viarail.ca

You have to log in to your profile, or create one prior to booking. On the Passenger information screen, select "Convention fare" from the "Discount Type" drop-down menu, and enter the discount code 12503 in the "Discount code" field. Or phone 1-888-VIA-RAIL and mention discount code.

Porter Airlines

A 15% discount is available for OASIS 2013 Conference delegates with Porter Airlines, for travel booked **May 5 to May 13, 2013**. Please book online at www.flyporter.com or through your travel agent using promo code **OASIS**.

Cancellations: Cancellations must be received in writing prior to Friday, April 26, 2013. A \$50 administration fee will apply regardless of the status of payment. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the full fee. There is no charge for delegate substitutions.

Privacy Statement: Registration information is collected to process registrations and payments for educational events, correspond with registered delegates, and to publish delegate lists for event participants. If you do not wish to have your registration information used for these purposes please indicate this on the registration form.

Consent to use of photographic images: Registration and attendance in OASIS conference constitute an agreement by the registrant to OASIS to use the registrant's image in photographs.

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